

2022 UCalgary Global Community Challenge YYC Student Guide

Welcome!

Welcome to the Fall 2022 UCalgary Global Community Challenge YYC and congratulations on having been selected. We hope the following information will be helpful to you.

How does it work?

It may be hard to imagine doing something locally that has an impact across the world. Calgary has a thriving global community and there are plenty of organizations having that type of impact already.

Now more than ever, organizations must demonstrate the ability to pivot and respond to issues and needs as they arise. They may be facing new challenges as a result of the recent global events or local changes in the Calgary community. The Global Community Challenge YYC (GCC) creates opportunities for you to work in cross-cultural and cross-disciplinary teams to identify solutions for issues faced by these organizations in Calgary. In doing so, you will develop skills in teamwork, creativity, problem-solving, and communication while building your intercultural capacity and positioning yourself to become an innovation catalyst for meaningful change in approaching real-world challenges.

What's in it for you?

While this program does not count for academic credit, it will help you develop skills that will be relevant to both current and future educational and professional opportunities. There are many benefits that the GCC will provide you with, which include (but are not limited to):

- Gain hands-on experience addressing real-life issues related to a global issue or problem of interest
- Develop new skills in research, entrepreneurship, problem-solving, and team building, while spending time working with students from different disciplines and countries, learning different approaches to the chosen problem
- Gain experience preparing and presenting compelling arguments in front of academic and community leaders
- Earn recognition among your peers and local university community
- Make connections with others who have a passion for changing the world
- Expand your professional development network through collaborations with local and global peers, mentors, and expert panelists
- Participate in a series of custom workshops designed to help you feel confident planning and executing your project
- Receive Co-Curricular Record recognition for your expected 30 hours of engagement and participation (*UCalgary students only. See details below*)
- Participation in this challenge will boost your graduate/professional school application, as well as your CV/resume

Who else is involved?

Your Team

Based on the challenges selected in your application, you will be assigned to a team of 5-6 students, who will work with a community partner to address their selected challenge. We believe that the best solutions come from teams that can look at an issue from multiple points of view and where everyone is using their unique background and skill set to the benefit of others. Therefore, we have intentionally designed the teams to be multi-disciplinary, multi-national and representative of varied academic and global perspectives.

Some suggested themes for your team meetings should be:

- 1 initial meeting for introductions and brainstorming:
 - What is your understanding of the problem?
 - Are there questions you need to ask your Community Partner about their organization, their stakeholders, the issue they are hoping to solve?
 - What other information or context do you need in order to come up with a proposed solution?
 - What are your team expectations? Will you plan “live” meetings or do most of your communication via email or another platform? What are the expectations in terms of how quickly everyone should respond? Will you assign team roles (i.e. primary contact for your Community Partner, meeting note-taker, etc.)?
 - Don’t forget to decide who will attend which workshops live in order to ensure that your team is represented (remember, it’s best if all team members attend all workshops live, if possible)
- 1 meeting to finalize narrowing down problem scope and ideas for solutions
- 1-2 meetings for follow up and finalizing ideas
- 1 meeting with your community partner for the feedback round
- 1 meeting with a judge in the feedback round, if you have chosen to complete this requirement live and not submit a recording
- 1-2 meetings to finalize your presentation of the solution for the finals

Community Partners

All community partners are Calgary-based organizations who were hand-picked for their focus on a combination of local and global issues. This challenge is all about understanding how issues around the world affect day-to-day life here in Calgary and in any other regions in which the community partners are active. The Global Community Challenge NYC aims to inspire you to create positive change in your own city and beyond - and that starts with supporting your community partner!

Community partners will provide a key contact at the organization who you will work with throughout the challenge and who is prepared to volunteer 15-20 hours over the course of the challenge, which will include:

- 1 initial Zoom meeting for introductions and to learn about the organization and the issue/challenge they are facing
- Follow-up emails and phone calls to answer your questions and provide clarification, as needed, as your team develops a solution

- A meeting with your Community Partner during the Feedback Round to provide feedback on your solution so far and to help prepare for the final presentations
- A debrief meeting following the completion of the competition so you can hand over your work and answer any questions they may have.

The program coordinators at University of Calgary International will provide an initial introductory email, your mentor will initiate your first group meeting, and then it will be your responsibility to maintain communication with your community partner. Community partners are expected to respond to emails within three business days. If your community partner has not been responsive to your outreach by September 30, or in case of any questions or issues, please contact the program coordinators at global.challenge@ucalgary.ca and we will follow up to make sure you are supported.

Mentors

Each team will have an assigned mentor(s) to support them in the development of their proposed solution. You are expected to have 3-5 meetings (1.5 hours each) with your mentors across the span of the challenge between September to November over zoom.

Although your mentor will be initiating your first meeting, it is your responsibility to reach out to them to ask for support via email, and to set up future meetings. Mentors are expected to respond to emails within three business days. If your mentor has not been responsive to your outreach by September 30 or in case of any questions or issues, please contact the program coordinators at global.challenge@ucalgary.ca and we will follow up to make sure you are supported.

University of Calgary International

The Global Community Challenge YYC is an initiative of University of Calgary International. Our team of program coordinators are here to support students, community partners, and mentors throughout the challenge. If you have any questions about the program, technical issues, or anything else, please let us know by emailing global.challenge@ucalgary.ca, and we will find the answers and support you need!

Important details

Communication

All students will be added to a Desire2Learn (D2L) site to connect with group members, receive program reminders, and access program content. **Your mentors will also be added to the D2L site to access your work and provide feedback when needed.**

Workshops

We will be running seven separate workshops across the span of the challenge. Six sessions will be held virtually using zoom and one will be a posted recording you can view at your own pace. The links to enter sessions will be posted on D2L. You can find the themes, schedule, and more details about each one below.

We strongly encourage that students attend all workshops with your team in real-time as they will be highly interactive, unless noted otherwise. They will allow you to engage with and learn about your team members and will enhance your experience as well as your performance in the challenge. These workshops are intended for your project and team development, and your own professional development.

Please note that the first workshop on October 3 is mandatory for all students to attend in real time and the remaining workshops can be viewed live on zoom or you may view the recording at a later time. At least 1 member of each student team is required to be present synchronously at each workshop. Most workshops will be offered two times in order to accommodate different time zones of participation.

Recordings of all workshops will be made available on D2L for those who cannot attend the live sessions, and it is expected that students watch the recordings and participate in any D2L discussion if they are unable to attend the live presentation.

Time Commitment

We expect that participating in this challenge will require students to commit approximately 30 hours of their time. This would include workshops, meetings with community partners and mentors, working with your team, and the final presentations.

Recognition of Challenge Work

All students who complete the Global Community Challenge YYC will be eligible for a **Certificate of Participation**. University of Calgary students are also able to add their participation to their **Co-Curricular Record**. To be eligible for the Certificate of Participation and/or Co-Curricular Record, students must complete the following:

- Attend workshops synchronously **or** watch the recording of all workshops and write responses to discussion questions on D2L
- Contribute to the video presentation of their solution during the Feedback Round of the challenge

Certificates will be issued after the program has ended. UCalgary students who qualify for Co-Curricular Record will be sent instructions on how to add the challenge to their record after program completion.

Challenge Milestones

Oct 31- Nov 11	Feedback Period	All teams to share their solution at the Feedback Round meetings and receive feedback.
Nov 18	Submit final presentation video for judging	All teams to submit a video of judging for the final round of the competition
Nov 24	Finals Round	All teams to attend finals. Top 5 Teams will be announced and given a Q&A session with the judges. Winner will be announced.

Workshops Timeline

Date	Task/Deadline
Sept 27, 2022	The challenge officially starts! Teams, mentors, and community partners announced and connected.
Oct 3, 2022	Workshop of the week: Challenge Kick-off (Mandatory real-time attendance for all students) 11am-12pm MST
Oct 5, 2022	Workshop of the week: Innovating for Impactful Projects 3pm-4pm MST
Oct 10-14, 2022	Workshop of the week: Introduction to Your Intercultural Capacity Two options to attend (see schedule on D2L)
Oct 17-21, 2022	Workshop of the week: Building a Strong Team Two options to attend (see schedule on D2L)
Oct 24-28, 2022	Workshop of the week: Building Intercultural Awareness Two options to attend (see schedule on D2L)
Oct 31-Nov 11, 2022	Feedback Time <i>Students must touch base with their community partner and their assigned UCalgary Expert to receive feedback on a draft of their presentation in this time frame.</i>
TBD	Workshop of the week: Professional Applications of Challenge Work Two options to attend (see schedule on D2L)
Asynchronous	Equity, Diversity, & Inclusion This is a recorded workshop and will be posted for students to view on their own
Nov 24, 2022	Final round of challenge <i>Students must submit their video presentations in advance</i>

*Dates and times are subject to change. Please see schedule on D2L for the most up to date details.

Challenge evaluation guidelines:

You will present your team’s solution to your community partner and receive an evaluation from a panel of adjudicators based on a rubric similar to the one below used to evaluate the projects for the Fall 2021 challenges. Please note that we are in the process of updating this rubric for Fall 2021. The new rubric will be shared on D2L.

Example:

Global Community Challenge YYC Fall 2021 Scoring Rubric

Team:	
Community Partner:	
Challenge:	

Please score how well the team addressed the criteria outlined below using the following scale:

Description	Score Value
This criterion was very well addressed	4
This criterion was well addressed but there are small areas that could be improved	3
This criterion was addressed but could use improvement/elaboration	2
This criterion was somewhat addressed but has significant gaps	1
This criterion was not addressed.	0

The team demonstrates that they have appropriately engaged the community partner in the development in the solution and have a strong understanding of both the partner and their clientele	
The work of the team demonstrates knowledge, skills and abilities for Engaging Respectfully, Learning Cultures, Valuing Diversity	
Video Presentation	Score
Organization The video presentation was effectively organized and made good use of the time allotted	
Communication Visuals in the video served to enhance the presentation, and presenters spoke clearly and were easily understood	

Questions The team was able to address questions that were within the reasonable scope of their project	
Overall Comments	
FINAL SCORE	

Challenge goals - something to keep in mind...

For us, the challenge is secondary! It is not just about the results and who wins this challenge, it is really about the process and the learnings you gain along the way. You will work in interdisciplinary teams with students from different countries and cultures, learn to see things through different lenses, gain a better understanding of yourself, discover more about your strengths and weaknesses and explore how to work effectively with others.

During this pilot phase of the Global Community Challenge YYC, we are hoping to explore ways to make the proposed solutions and contributions of student teams sustainable for the community partners. If you are interested in continuing to work with your community partner, please let them know and keep us in the loop - we would love to keep track of ongoing collaborations.

Looking after each other

As we strive to create a safe and respectful workspace for mentors, students, and community partners, we are all responsible to:

- Ensure that your team's environment is safe, healthy, and free from harassment, discrimination, and conflict.
- Contribute to a collegial environment, seeking to add to, rather than take away from, the wellness of others.

Useful Technology Links

Given the virtual nature of this challenge you may find it helpful to use some of the resources listed below to communicate and share documents with your group members.

Group Work: [Google Drive](#), [Microsoft Teams](#), [Slack](#), [Padlet](#), [Trello](#)

Video Conferencing: [Zoom](#), [Microsoft Teams](#), [Skype](#), [Google Meet](#), [WhatsApp](#), [WeChat](#), [Viber](#)

Video Editing: [Yuja](#), iMovie

Contact information:

Please contact Global Community Challenge YYC program coordinators from University of Calgary International at global.challenge@ucalgary.ca with any questions, comments or concerns.

Thank you!!!

We hope this will be a meaningful experience for all involved.