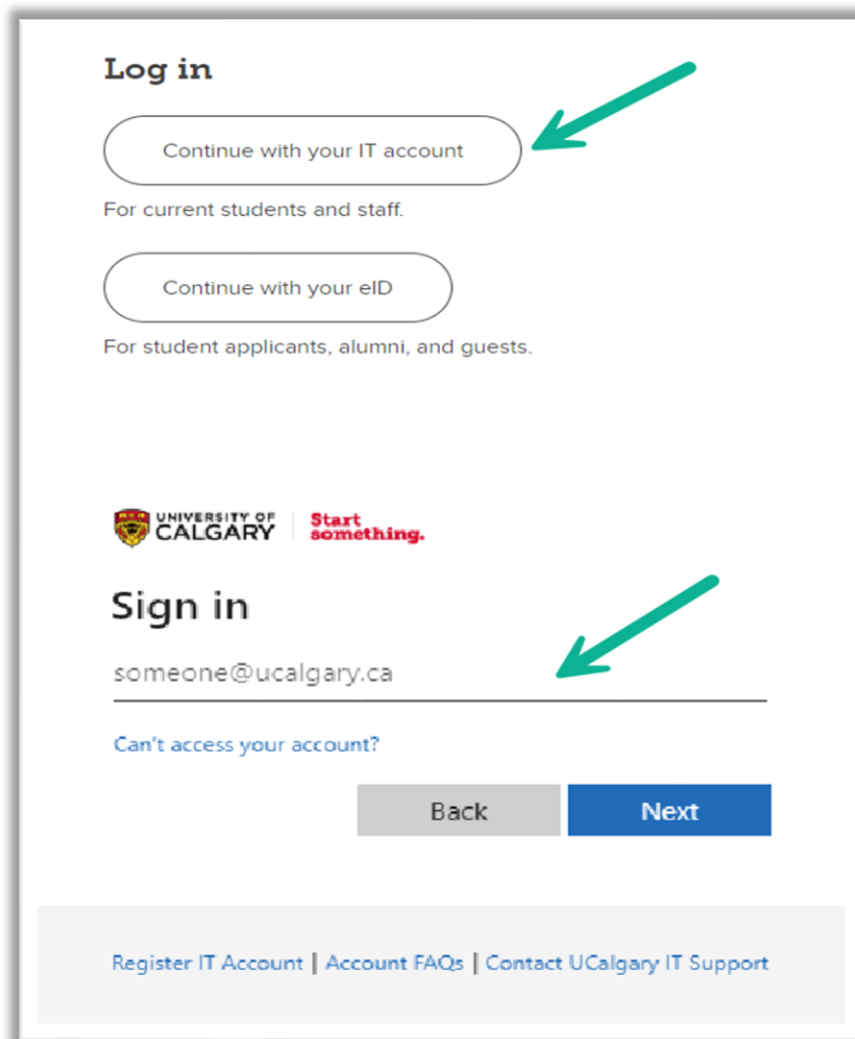


Once a student has been approved for funding by their provincial lender, the data for their financial aid (loan & grant) is sent to the University for confirmation. The Registration will be confirmed if the application matches the student's information on file. However, if there is a mismatch, an **Error** will appear in the Student Centre.

Follow the steps below to check if your funding has been confirmed or if there is an error. Students can view the error and correct the issue or cancel and resubmit their corrected provincial lender application.

1. Log into [myucalgary.ca](https://myucalgary.ca) portal.




**Log in**

Continue with your IT account

For current students and staff.

Continue with your eID

For student applicants, alumni, and guests.

 UNIVERSITY OF CALGARY | **Start something.**

**Sign in**

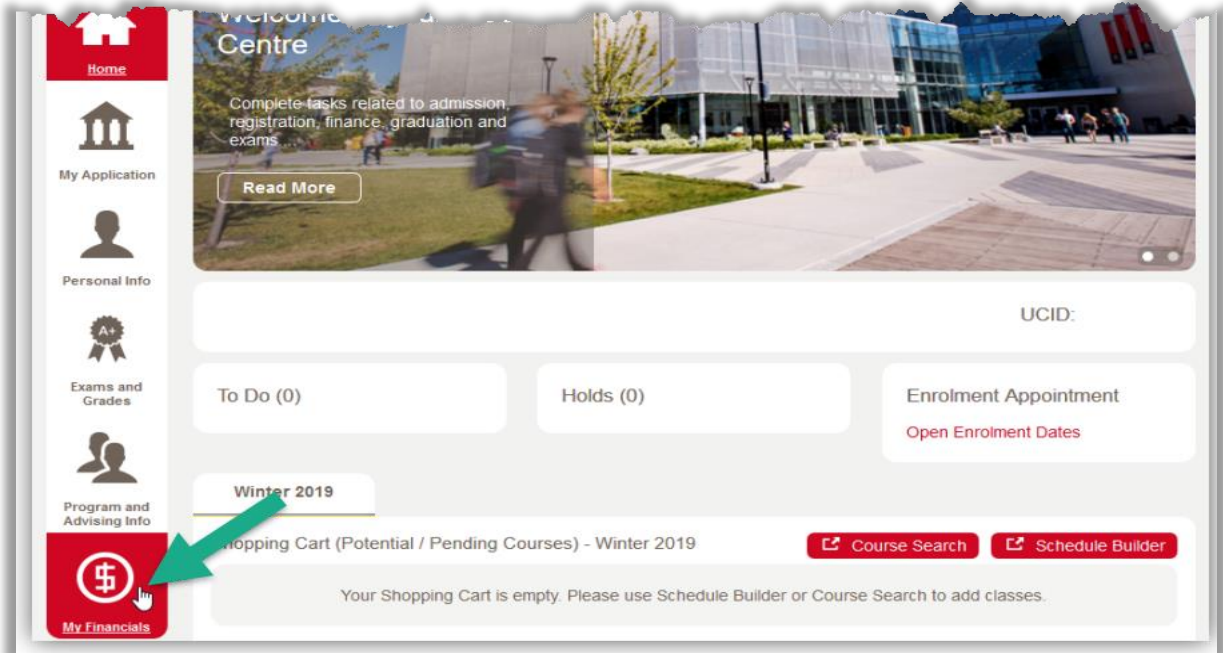
someone@ucalgary.ca

[Can't access your account?](#)

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- After logging into the portal, click on the **My Financials** tab.



- Go to the **Government Student Aid** section.

Once our financial aid team has completed the confirmation of registration process, students will see the status showing as **"Confirmed"**.

Year	Lender	Session Start	Session End	Status	Last Updated
2024	Alberta Student Aid	2024-09-01	2025-04-30	Confirmed	2024-08-29
2023	Alberta Student Aid	2023-09-01	2024-04-30	Confirmed	2023-10-04
2022	Alberta Student Aid	2023-05-01	2023-06-30	Confirmed	2023-04-04
2022	National Student Loans Service	2023-05-01	2023-06-30	Confirmed	2023-05-08
2022	Alberta Student Aid	2023-01-01	2023-04-30	Confirmed	2022-12-15

- If the status is showing "**Error**" - this indicates that something is preventing the confirmation of registration process.

Government Student Aid						
Year	Lender	Session Start	Session End	Status		Last Updated
2024	Alberta Student Aid	2024-09-01	2025-04-30	Error	▲	2024-08-05

Clicking the "**Error**" status will show details and outline why the registration cannot be confirmed.

- Students must correct the error (when possible) for the Confirmation of Registration request to be processed or cancel and submit a new application for funding with the correct details (where appropriate).
- Funds are normally sent to students directly within 7-10 business days for students to pay their tuition and fees once the student has completed all other requirements from the provincial lender (if necessary).

**End of Procedure.**