The following will guide you through the My Financials page on the Student Services Centre.

1. Log into MyUofC portal

2. After logging into the MyUofC portal, you can view your fees from the My Financials page

3. The My Financials page outlines all of the charges, payments and any other financial activity on your account. There are several ways to navigate and view these details.
4. Any outstanding charges are viewable in the red box under the **Account Summary**.
5. Current charges will be listed in the yellow box under **Account Summary**. These charges are broken down by term.

6. The **Account Activity** will list all of the charge, payment and refund history on your account.
Activity can be sorted by date or by specific term. You can sort by term using the drop down menu on the right.

7. Click on **Account Inquiry** to view a quick summary of charges and payments.
Here, you can sort the charge details by **due date** or **term**.

8. Click on **Payments** to view any funds that have been applied to your account. This will include offline sponsorships, student loan disbursements, opt-out & donation waivers, award payments and any other payments you have made either in person or through online banking.
NOTE: Opt-outs will apply as waivers against the charge.

9. Click on Receipts for access to past payments made to your account in person or online.
10. Click on Fees Calendar to redirect to the Academic Calendar where you can find fee and opt-out deadlines.

11. Withholds may be placed on student access to registration and other services for reasons including, but not restricted to: indebtedness to the University (fees, library fines, parking, residence, laboratory fees,
etc.), faculty registration restrictions, outstanding documents, etc. Prior to registering for a term, students are advised to check for any withholds on their records.

Holds can be found on the Home page. Click the hold to find out more details. Please note, the hold must be cleared by the governing department. Contact information for each hold can be found by clicking on the link.

End of Procedure.
Related Guides: Fees & Financials – View/Request Refund