Setting up the Alertus Emergency Alert Mobile App

The Alertus Mobile Recipient App allows users to receive alert notifications dispatched by University of Calgary’s Alertus Server. This will allow the University to convey the most important information quickly to all devices that have installed the app.

**Important:** To ensure you have the latest version of Alertus app, we ask that you uninstall any previous version and reinstall from the app store/Google Play store.

Available for Android and iOS:

- iOS App Store
- Play Store

Please complete all steps as shown below:

1. **Select App**

   In your app store, you will see two available Alertus apps to choose from (Alertus + and Alertus Activator). Choose **Alertus +** (yellow icon).

2. **Open App and Allow Notifications**

   Upon opening the app, you will be prompted to allow notifications. Select **Allow**.
3. Get Started (this is displayed on only some version of the android and IOS software)

Push Notifications

Receive alerts on-the-go, so you are never out of reach of emergency notifications

Get Started
4. **Enter Organization Code**

Enter ucem68035 on the sign up page and select **Continue**.

5. **Enter PIN**

Enter PIN code 68035 at the Sign up page and your UCalgary domain email address. Note: entering a non-UCalgary address will result in an error. Select **Register**.
6. **Confirm your account**

Complete the sign up process by clicking the link you receive in your UCalgary email. Upon clicking the link you will receive this message.

Upon clicking the link in your email, you will receive the following message:
7. **Confirm your subscription**

Click on the Subscription icon on the toolbar to confirm your auto-subscription to the **All Campus Community**.

**PIN:25573**
8. Registered device will display the following screen

Technical issues relating to download or setup of the app:
please contact the UService team at it@ucalgary.ca or 403-210-9300.