

International Student Services (MSC 275) provides advising and support. Current UCalgary students can access a variety of virtual individual and group services:

Drop-in Zoom Advising: <https://ucalgary.ca/student-services/iss/advising/international-student-services-advising>

- Virtual Front Desk
- Virtual Transition Advising
- Virtual Canadian Immigration Advising (*not* PR)

Book an Appointment: <https://elevate.ucalgary.ca/home.htm>

- Virtual Transition Advising
- Virtual Permanent Residency Advising - please ensure that you have attended a PR session first before booking a PR appointment

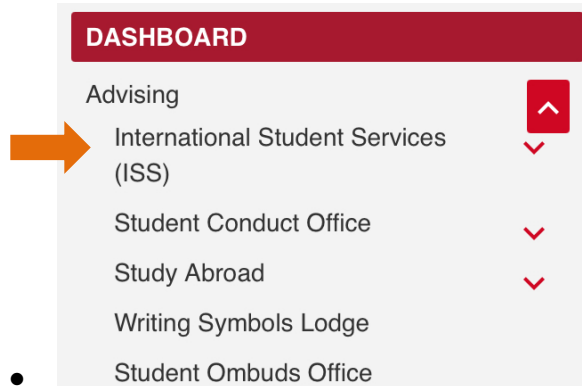
How to access Drop-in Virtual Front Desk or Advising

1. Go to ucalgary.ca/student-services/iss/advising/international-student-services-advising
2. Select the type of drop-in service you require and access the Zoom link
3. You will be moved to a waiting room and then an advisor will assist you; you may need to wait a few minutes if the advisor is meeting with another student
4. Please have your UNICARD and/or ID number with you

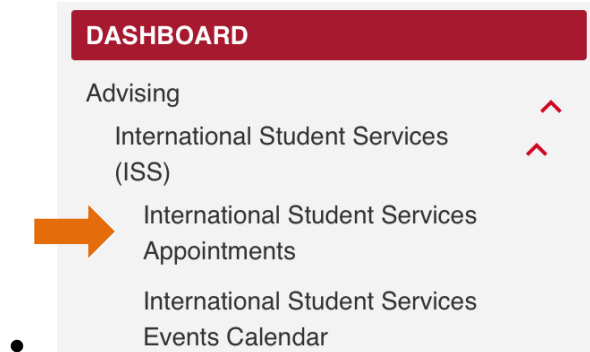
Drop-in Virtual Support (through Zoom)		
Virtual Front Desk	For quick questions	Tuesday, Wednesday, Thursday 1-4 pm MST
Virtual Transition Advising	For non-academic, non-immigration questions	Monday 2-4 pm MST
Virtual Canadian Immigration Advising	For study permit/work permit questions; not PR advising	Monday, Wednesday, 9-noon MST

How to book an ISS Advising Appointment

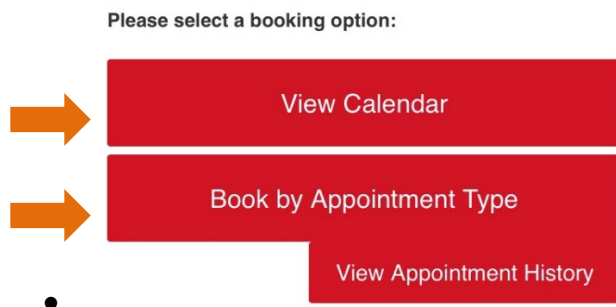
1. Log into Elevate (<https://elevate.ucalgary.ca/home.htm>)
2. Go to the **Dashboard > Advising > International Student Services**



3. Select **International Student Services Appointments**



4. You can choose either to view by **Calendar** or **Appointment Type**



5. Select **Appointment Type**, then choose either:
 - Permanent Resident Advising
 - Transition Advising

Permanent Resident Advising

Please ensure that you have attended a Permanent Residence information session before attending your appointment.

Book

Transition Advising

An advisor can answer your non-academic and non-immigration questions about adapting to life in Calgary and studies at the University of Calgary.

Book

6. Enter your information and select **Book Appointment**

You can unbook or cancel your appointment through Elevate at least 12 hours before your schedule time. If you have questions, contact

- lss@ucalgary.ca (transition advising)
- issimmigration@ucalgary.ca (PR and Canadian Immigration advising)