Next Steps Guide

High School students | 2024
Welcome to the University of Calgary! We’re thrilled to have you join our community, and we’re excited to help you plan for a successful beginning to your studies this fall.

HOW TO USE THIS GUIDE:
You’re receiving this booklet because you have accepted an offer to study at UCalgary! Regardless of when you’re admitted, the information is still relevant to you. We encourage you to read through the information completely to ensure you don’t miss any of the steps.
TIMELINE: A roadmap to registration

JANUARY

Course registration begins in May. Until then, you can begin familiarizing yourself with the tools and resources available to you. This will help ensure you’re prepared when the time comes for you to register for your fall and winter term courses.

Registration Tools

1. University calendar
   The university calendar (ucalgary.ca/pubs/calendar) is a great reference tool for all students. The fall and winter course schedule is available March 5. Before then, you can browse the courses of instruction section to view all of the courses UCalgary offers, along with descriptions for each course.
   Spend some time building a wish list of courses that interest you so you know what you might want to take when the course schedule launches. Not sure which courses you should be considering? Please see Advising Resources to the right of this page.
   Note: Students taking AP or IB courses in high school could get university level credits as per the Academic Calendar.

2. Schedule Builder (SB)
   All UCalgary students are encouraged to use the Schedule Builder (SB) when creating their schedule. SB is a web-based tool you’ll use to help you build potential class schedules and register for courses. We encourage you to begin familiarizing yourself with this tool now by watching the instructional videos on how SB can assist you in creating a schedule free of time-conflicts. These videos can be found at ucalgary.ca/registrar/registration/schedule-builder.

3. First Year Degree Guide (FYDG)
   The First-Year Degree Guide (ucalgary.ca/degreeguide/) is an online tool that allows you to view suggested courses you should register for in your first year of studies. In addition to required courses, you may have the opportunity to complete a number of option courses (these vary depending on your faculty). An option is a course that allows you to explore an area of interest which could fall outside of your chosen major or degree. At UCalgary, the first year of each program typically includes a number of options.
   Since registration doesn’t happen until May, it would be a good idea to write down your required courses and options. That way you’ll be able to easily find them when it comes time to choose your courses and build your schedule.

JANUARY TO-DO LIST:
- Explore registration tools:
  - FYDG
  - University calendar
  - Schedule builder videos
- Keep yourself up to date if you need to apply for immigration documents
- Attend information sessions

Advising Resources

FACULTY ADVISING
Each faculty has program advisors you can speak to about course planning, course selection, registration, program progression and more. You can view their contact information and hours of operation at ucalgary.ca/registrar/registration/advising. Plan to access support from your faculty advisors starting in April.

STUDENT SUCCESS CENTRE
The Student Success Centre (SSC) offers a variety of student support including help choosing a major, personalized academic planning, learning support, and more. As a newly-admitted student, access New Student Registration Assistance (NSRA) to help you select your first-year classes and build your course schedule. NSRA is available starting in May.

ENROLMENT ADVISING
Once you’ve started registering for courses, our Enrolment Services advisors can help you identify and troubleshoot any registration issues you may have. You can find their contact information at ucalgary.ca/registrar/contact-us.

INTERNATIONAL STUDENT SERVICES
It is important for all international students to make sure the application for your immigration documents is started early. Immigration paper work is essential for legally studying in Canada. Visit the International Student Services Immigration website for more details.
FEBRUARY

It’s important to begin familiarizing yourself with some of the common registration-related terminology used at UCalgary, such as:

Requisites & Restrictions

Course restrictions: Many courses are reserved for students who are admitted to a specific degree program or a particular major. Restrictions tell you who can register for the course, and when. You may need to wait for a restriction to be lifted before you can register in some courses. (Restrictions in course search will be indicated by a purple star in Course Search and with a brief sentence in SB)

Prerequisite: This is a course (or courses) that you must complete before you can enrol in a given course. If a course is specified as a prerequisite, you must achieve a passing grade in that prerequisite before you can take the course (unless a specific grade is indicated, in which case you need to achieve at least that grade [e.g. some courses may indicate you must achieve a grade of 80% or higher in the prerequisite course]). Pre-requisites are listed in the course description when registering on your Student Centre and in the Academic Calendars course descriptions.

Please ensure you carefully review the prerequisites for the courses you select. You’ll need to complete any high school pre-equisites by the end of June to retain your spot in these courses.

Did you know?...

If a course has multiple components (lecture, lab, tutorial), all components need to be open and fit into your schedule with no time conflicts before you’ll be allowed to register. You can use the SB tool to ensure you have a conflict free schedule.

Learn more about course components in your Student Centre here.

Course Components

Lecture: Main instructional component of a course where instructors introduce and work through the topics of the course.

Lab: Secondary instructional component of a course where you can apply learning from lectures. The class size of lab sections is often smaller than the lecture.

Tutorial: Another secondary instructional component of a course where you can ask questions, discuss course and reading material, and receive additional assistance.

Registration Actions

Add: Add a new course to your schedule.

Drop: Completely remove a course from your schedule.

Swap: Trade or substitute one course for another.

Edit: Change the sub-component of a course (such as a lab or tutorial) while leaving the main component of a course (typically the lecture section) unchanged.

Waitlist: If a course is full, you may be able to join a waitlist and wait for a seat to open in the course (if this functionality is enabled*). If a student drops the class, a seat will open up and be automatically filled by the next student on the waitlist.

*Note: waitlists aren’t enabled for every class. Waitlisting yourself does not guarantee a spot in the course!

Withdraw: After the term drop deadline passes, the drop function allows you to withdraw from a class up until the last day of classes for the term.

Course Delivery Options

Multi-term course: A multi-term course runs over both the fall and winter terms. You must register for the course in each term, and also enroll in the same class section. Multi-term courses are identified as “A” for fall and “B” for winter.

Synchronous: A component is scheduled at specific times. You must participate or engage at the scheduled time(s).
The course schedule for fall and winter is available to view in March.

**Webinars**

In April and May, we’ll be offering a combination of in-person and virtual workshops/webinars. Keep an eye in your inbox for information on workshop topics and event dates and how to register for them.

In March, you’ll be able to view the schedule of courses that’ll be offered in the fall and winter semesters. You can start reviewing these courses and building a schedule using the SB tool, and we recommend using the First-Year Degree Guide to help you do this.

You can begin registering for courses from your enrolment start time (an enrolment start time is the exact date and time you can begin registering for courses in the fall and winter terms. View your enrolment start time in your Student Centre [my.ucalgary.ca]).

Unsure if the schedule you’ve generated needs adjusting? Need help choosing some of your courses? The New Student Registration Assistants will be available to provide some guidance starting in May.

In addition to the information in the first-year degree guide, you may have specific schedule blocks or cohort courses that you need to register for. You'll receive information directly from your faculty outlining the specific course(s) or schedule that you’re required to complete in your first year.

---

**Note for Engineering, Nursing and Business students:**

If you were admitted to the faculties of engineering, nursing, or business, you’ll receive information directly from your faculty outlining the specific courses that you’re required to complete in your first year.

---

**MARCH TO-DO LIST:**

- Log in to your my.ucalgary.ca student portal and initialize your account
- Log in to your my.ucalgary.ca student portal and find your enrolment start time
- Review the FYDG
- Search for classes and make a list of courses you are interested in taking

---

**TIP!**

In May, you’ll register for both fall and winter courses at the same time. Make sure you explore schedule(s) for both terms so you’re ready to register!

Please ensure you initialize your account prior to enrolling for courses. Account initialization becomes available after the schedule is released on March 5 and 42-78 hours after you accept your offer and pay your deposit. Instructions on how to complete account initialization are available here.
**APRIL**

April is when you should think about accessing advising supports.

**Webinars**

In April and May, we’ll be offering a combination of in-person and virtual workshops/webinars. Keep an eye in your inbox for information on workshop topics and event dates and how to register for them.

**Advising Appointments**

If you still have lingering questions after attending a webinar and reviewing registration tools and resources, your faculty advisors are available to meet one on one to discuss any questions you have regarding registration, course selection, and schedule planning.

They’ll also be able to review the course schedules you created for yourself to ensure there aren’t any issues with the courses you’ve selected. You can connect with an advisor from your faculty by reaching out to the faculty directly. Their contact information can be found at ucalgary.ca/registrar/registration/advising.

**Find out when you can register**

Visit your Student Centre (my.ucalgary.ca) to view your **enrolment start time**, which is the exact date and time you can begin registering for your fall and winter courses. We encourage you to register as early as your enrolment start time allows, but you can register for courses up until the last day you’re allowed to add courses for the term (you can check this and other important dates in the Academic Schedule). Make sure you register for both the fall 2024 and winter 2025 terms at the same time.

Schedule Builder is a great tool to plan, build, and register for an initial schedule, but we recommend making any course changes (add, drop, swap, and/or edits) directly through your Student Centre.

**Registering using Schedule Builder (SB)**

All UCalgary students are encouraged to use Schedule Builder when creating their schedule. You can begin using SB to create potential schedules as soon as the fall and winter schedules are released in March. Watch the helpful video on how SB can help you create a schedule free of time conflicts.

**Registering using the Student Centre**

Although we encourage you to use SB to register for courses, you can also register using your Student Centre (my.ucalgary.ca). Learn how to directly register for courses and edit your schedule in your Student Centre. Please keep in mind that prior to your enrolment start time, only the shopping cart and validate feature will be accessible. You can start enrolling in classes when your enrolment start time arrives.

**Important note for international students:**

If you are an international student, it is important to make sure to start applying for your immigration documents as soon as possible. Immigration paper work is essential for legally studying in Canada. Visit the International Student Services Immigration website for more details.

Please Note: Students are required to provide a copy of their offer letter and their UCID number when reaching out to the ISS by email: iss@ucalgary.ca
MAY

Registration month! As a first-year student, you’ll be able to start enrolling in courses between May 21 – 24.

Be sure to familiarize yourself with your enrolment start time, which is the exact date and time you can begin registering for your fall and winter classes. You can view your enrolment start time in your Student Centre (my.ucalgary.ca).

Once your enrolment start time date arrives in May, you’ll be able to register into the courses that you’ve preselected and added to your shopping cart using the schedule builder.

Please connect with your academic advising team if you’re unable to attend UCalgary for the term you were accepted for.

MAY TO-DO LIST:

☐ Register for courses!
☐ Remember to enrol in courses for both the fall and winter terms
☐ Once you’ve registered in the fall and winter semesters, you can generate a confirmation of registration letter to provide proof of your course registration for anyone who requires it (such as external scholarships, etc)

University 101s

Join us throughout July and August as we take a deep dive into a topic ranging from understanding your fees, to applying for Financial Aid (loans and grants), to updating your personal information and more! The University 101s Webinar page will be updated with a reschedule of upcoming webinars as well as the links to watch the presentations.
**JUNE/JULY**

**Understanding your Fees**

As a student you’re charged tuition and general fees based on your citizenship status, your program of study, the number of courses you’re enrolled in and your full-time/part-time status as a student. Details on tuition and general fees are available in the [Academic Calendar](#).

**Mandatory Fees:** It’s not possible to opt-out of mandatory fees. To see where how the fees are used, request a term account summary in the “My Financials” section of your Student Centre.

**Optional Fees:** It may be possible to opt out of optional fees such as the Health and Dental plan or the Student Donation Fee. Details on how to opt out are available [here](#), however opt outs are typically available by July.

While we wait for fees to calculate on your Student Centre in June, the [Undergraduate Student Cost Estimator](#) can be a helpful tool in the interim which you can use to roughly estimate the cost per semester or per year.

**Applying for Government Financial Aid**

Part-time loan applications that must be completed by the university can be submitted through a service request on your Student Centre.

Before applying you’ll want to determine which provincial government you should apply with. Please visit your provincial government’s website to determine your eligibility for provincial loans.

Many government loan applications open over the summer months. Particularly, Alberta Student Aid’s application typically becomes available in June and is filled out entirely online. We recommend applying early to allow ample time for them to process the application.

**How to Pay Your Fees**

The easiest way to pay tuition fees is through online banking. If you bank with a Canadian Bank account, you can set up online banking entirely through your Bank by selecting the University of Calgary as a payee (payee title will vary by bank). Domestic students can also use CIBC Student Pay. If you have an international bank account, you can choose between Convera Global Pay or CIBC Student Pay. Payment by major credit card is available for all students through CIBC Student Pay or Convera Global Pay. Please note: service providers charge a processing fee on all credit card transactions, which is visible before finalizing the payment.

Detailed instructions on how to pay using the various methods of online banking can be found [here](#).

---

You will need to set up a separate residence payee from the academic tuition payee. Refer to the [online banking tips](#) for help with setting up online banking payees.

Canadian online banking and credit card payments can take 3-5 business days to appear on your student account.

Review the following [link](#) for payment processing time for all other payment methods.
AUGUST

Fees should now be live on your account so it’s important that you’re able to understand the My Financial’s page of your Student Centre.

Close to the top of the page will be your outstanding balance based on your current registration in courses. Please note that if you decide to change your registration, your fees may change accordingly.

Term Account Summary

The term account summary is a feature within the My Financials section of Student Center (my.ucalgary.ca). The fee assessment provides a detailed summary of all financial transactions on your account for a specified term.

Government Financial Aid Confirmations

After you’ve applied for government financial aid, your lender will approve your loan funding if it matches your registration status for the entire period you have requested funding for. The role of UCalgary is to confirm whether you are enrolled as a full-time or part-time student with your lender. This loan confirmation process begins at the start of August. You can check the status of your loan confirmation throughout the month of August through the My Financials page of your Student Center.

Please note: government financial aid information will appear once UCalgary receives notice from your lender that your loan is ready to be confirmed. Follow up on any loan confirmation errors as soon as possible to avoid delays in receiving your loan funds in time for the term fee deadline. UCalgary does not request loan funds to pay tuition fees directly.

Payment Plan Option

Eligible students can choose to pay tuition term fees in installments, rather than paying all tuition fees at once by the term fee deadline. The payment plan option gives students more control over their student finances, and provides flexibility in cases where there may be delays in receiving funding. For more information refer to this link on Payment Plans. Please note that Residence fees cannot be included in a Payment Plan.

Third Party Sponsorship

Sponsored students are students who have their education funded in whole with limited exceptions by a third party, such as a company, agency or foreign government. Find more information on Third Party Sponsorship and the process to apply.

A note about RESPs:

RESP Forms

Once you have finalized your fall 2024 and winter 2025 schedules, your Confirmation of Registration Letter will become available to access from your Student Centre. For more details, please click here.

Looking forward to seeing you in the fall!
Enrolment Services and The Office of the Registrar

We’re here to support every student though their journey at UCalgary. See below for all the different ways to connect with us!

ucalgary.ca/registrar/contact-us

403.210.7625
1.855.246.7625 (toll free Canada & U.S.)

E-SERVICES:
• Chat support with Rex
• Submit a Service Request
• Call us for advising assistance
• Book a virtual advising appointment

IN PERSON SERVICES:
• Speak with a Student Services Administrator
• Book an in-person appointment

OPERATIONAL HOURS
Monday 9 a.m. - 4 p.m.
Tuesday 9 a.m. - 4 p.m.
Wednesday 9 a.m. - 4 p.m.
Thursday 10 a.m. - 4 p.m.
Friday 9 a.m. - 4 p.m.

Hunter Student Commons, Room 220
University of Calgary
2500 University Drive NW
Calgary AB T2N 1N4 CANADA