Visual Identity Standards

6.0 Stationery

6.01 Introduction

Standards for university stationery (print and electronic)

To convey a consistent and professional image of the university, all faculties, departments and offices are to use official university letterhead, envelopes, business cards, and other related materials as shown in this section.

University of Calgary stationery (e.g. letterhead, business cards, envelopes) must be produced by the designated printers of record for the university — West Canadian on campus — which have overall responsibility for the consistent application of the standards established for official university stationery. Items can be ordered online at ucalgary.ca/printshop.

For questions about layout, colours, and/or use of the university logo, to obtain high-resolution electronic files, or to discuss additional stationery requirements, please contact the Marketing department within the University Relations division at brand@ucalgary.ca.

6.02 Letterhead and envelopes

Standard university stationery

Standard University of Calgary letterhead features the university logo and a customizable block for faculty and department identification details. In the interest of conveying a commitment to one university family, the standard letterhead will no longer feature graphic lock-ups of faculty or departmental logos but rather only the singular university logo in graphic form.

The standard size letterhead is 8.5” x 11” and is available for order through West Canadian ucalgary.ca/printshop.

Envelopes are available in the following sizes and configurations: #10, #10 with window, #9, #9 with window, 12x9, 14.5x11.5, 6.5x5.
Letterhead
8.5" x 11"

Format:
To provide a more standardized look for University of Calgary correspondence, please begin letters at least 2.65" from the top of the page, and leave a 1.5" margin on the left, a 0.648" margin on the right, and a 0.648" margin at the bottom of the page. Letters should be printed in 11 point [Calibri] font and should follow the format shown to the right.

Digital stationery:
Preparing a letter and sending it in its digital format (in Word or PDF) is often more convenient and timely than sending a printed letter. Customizable digital stationery is available in full-colour and black-and-white versions at ucalgary.ca/brand
Letterhead

8.5” x 11”

Format:

To provide a more standardized look for University of Calgary correspondence, please begin letters at least 2.65” from the top of the page, and leave a 1.5” margin on the left, a 0.648” margin on the right, and a 0.648” margin at the bottom of the page. Letters should be printed in 11 point (Calibri) font and should follow the format shown to the right.

Digital stationery:

Preparing a letter and sending it in its digital format (in Word or PDF) is often more convenient and timely than sending a printed letter. Customizable digital stationery is available in full-colour and black-and-white versions at ucalgary.ca/brand
Letterhead address block
8.5" x 11"

Faculty sample
Non-faculty sample
Different address sample

Format:
To provide a more standardized look for University of Calgary correspondence, please begin letters at least 2.65" from the top of the page, and leave a 1.5" margin on the left, a 0.648" margin on the right, and a 0.648" margin at the bottom of the page. Letters should be printed in 11 point [Calibri] font and should follow the format shown to the right.

Digital stationery:
Preparing a letter and sending it in its digital format (in Word or PDF) is often more convenient and timely than sending a printed letter. Customizable digital stationery is available in full-colour and black-and-white versions at ucalgary.ca/brand

1. Mandatory: University standard logo must be on letterhead in this placement and size.
2. Mandatory: Faculty name here. All uppercase. No exceptions.
5. Mandatory: University website here. Options of other university websites are allowed.
6. Optional: general office tel/fax here
7. Mandatory: University address here. Options of the different university addresses are allowed. For example (but not limited to):
   • 3280 Hospital Drive NW Calgary, AB T2N 4Z6, CANADA
   • 3330 Hospital Drive NW Calgary, AB T2N 4N1, CANADA
   • 906 – 8th Avenue SW Calgary, AB T2P 1H9, CANADA
   • Clinical Skills Building, 11877, 85th Street NW, Calgary, AB T3R 1J5, CANADA
   • Veterinary Science Research Station 11481, 85th Street NW, Calgary, AB T3R 1J5, CANADA

*When lines of copy extend beyond the size of this block, the top alignment shall be retained.
Centres and institutes letterhead

There are many research centres and institutes on campus that have invested in their own distinct visual identity systems. Until such time as these are individually reviewed and assessed, the following structure may be used to reflect the relationship between the university and a centre/institute that operates within the institution’s structure. All centres and institutes of this nature must reflect their university connection in their stationery items.

Format:

To provide a more standardized look for University of Calgary correspondence, please begin letters at least 2.65” from the top of the page, and leave a 1.5” margin on the left, a 0.648” margin on the right, and a 0.648” margin at the bottom of the page. Letters should be printed in 11 point [Calibri] font and should follow the format shown to the right.

Dear Addressee's Name,

Company Name

Address

City, Postal Code

Salutation:


Complimentary close,

Name of Sender

Title

Optional: tel, email, etc.

Last updated November 2018
Dinos Athletics
letterhead

8.5' x 11'

The University of Calgary Dinos are a source of pride and spirit on campus. Their letterhead incorporates the Dinos identity.

Format:
To provide a more standardized look for University of Calgary correspondence, please begin letters at least 2.26" from the top of the page, and leave a 1.04" margin on the left, a 0.5" margin on the right, and a 0.78" margin at the bottom of the page. Letters should be printed in 11 point [Calibri] font and should follow the format shown to the right.

Date
Addressee's Name
Company Name
Address
City, Postal Code

Salutation:
Pellentesque consectetur lorem in turpis dapibus rutrum. Donec eros augue, mattis vitae mauris quis, luctus vehicula eros. Fusce rhoncus

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vestibulum ante ipsum primis in faucibus orci luctus et ultrices.

Pellentesque faucibus turpis at vehicula.

Complimentary close,
Name of Sender
Title
Optional: tel, email, etc.

Dinos Athletics
University of Calgary
2500 University Drive NW
Calgary, AB T2N 1N4
CANADA

T 403.220.8143
E info@godinos.com
Twitter @UCDinos

godinos.com

Last updated November 2018
The University of Calgary Dinos are a source of pride and spirit on campus. Their letterhead incorporates the Dinos identity.

Format:
To provide a more standardized look for University of Calgary correspondence, please begin letters at least 2.26" from the top of the page, and leave a 1.04" margin on the left, a 0.5" margin on the right, and a 0.78" margin at the bottom of the page. Letters should be printed in 11 point [Calibri] font and should follow the format shown to the right.

Complimentary close,

Name of Sender
Title
Optional: tel, email, etc.
Envelopes (faculty or named school)
All styles are available in colour or black and white.

**#10 Business envelope**
9.5" x 4.125"

**Please note:**
Do not place any text or graphics 0.75" from the bottom of the envelope (Reserved space for Canada Post machine coding).

**#9 Business envelope**
9" x 4"

**Please note:**
Do not place any text or graphics 0.75" from the bottom of the envelope (Reserved space for Canada Post machine coding).
Envelopes (department or unit)
All styles are available in colour or black and white.

#10 Business envelope
9.5” x 4.125”

Please note:
Do not place any text or graphics 0.75” from the bottom of the envelope (Reserved space for Canada Post machine coding).

#9 Business envelope
9” x 4”

Please note:
Do not place any text or graphics 0.75” from the bottom of the envelope (Reserved space for Canada Post machine coding).
Letter envelope
9" x 12" (#7)

Please note:
Do not place any text or graphics 0.75" from the bottom of the envelope (Reserved space for Canada Post machine coding).
Letter Kraft envelope  
9” x 12” (#7)  

Please note:  
Do not place any text or graphics 0.75” from the bottom of the envelope (Reserved space for Canada Post machine coding).
Legal envelope
14.5” x 11.5” (#9 Catalogue)

Please note:
Do not place any text or graphics 0.75” from the bottom of the envelope (Reserved space for Canada Post machine coding).
Card envelope
6.5” x 4.75” (A6 Invitation)

Please note:
Do not place any text or graphics 0.75” from the bottom of the envelope (Reserved space for Canada Post machine coding).
Dinos Athletics

envelope

4.125"x9.5" (#10)
4"x9" (#9)

Please note:
Do not place any text or graphics
0.75" from the bottom of the envelope
(Reserved space for Canada Post
machine coding).
6.03 Business cards

A business card should clearly reflect the relationship between the employer and the employee. When a person carries a business card from an organization, they are perceived to be an official representative of that organization and their actions reflect on the entire organization.

A number of other principles apply to creating business cards:

• The goal of a business card is to illustrate an individual’s official connection to the organization.
• It should always carry the name of a single individual; never more than one name and never the absence of a name entirely.
• It should present very clearly how to contact or find the person — in their work context — in both the physical and digital space.
• A university business card is not considered to be a promotional tool; it should not contain slogans, taglines, philosophical statements, promotional pitches, or ‘cute’ graphic elements.
• A business card typically measures 2” x 3”. No graphics other than the university logo should be featured on a single-sided university business card. This includes initiative logos, program/project icons, photographs, or social media icons.
• A university business card should only contain contact information relative to an individual’s university-related business. It should not include personal/home addresses or contact points, nor should it include appointments or titles related to organizations, associations, publications, or employers other than the University of Calgary.
• The University of Calgary has opted — for many reasons — to not apply QR codes to business cards.

The University of Calgary has introduced a very simple business card system that leverages the concept of ‘one university family’ as outlined in the Eyes High strategic direction. There is a basic card for use by the majority of employees and variations for key constituent groups who often carry cards but are not and should not be considered to be official employees of the university: students (undergraduate and graduate), postdoctoral scholars, and affiliates (sessional instructors, etc.).

Individuals who are employed by (or affiliated with) both the university and another corporation should have separate and distinct business cards representing each employer. These cards should be handed out appropriately so as to avoid any ambiguity with respect to which entity is being represented. Printing a business card for the University of Calgary on the front of a card and a business card for another non-university-affiliated organization on the reverse is not permitted.
Standard faculty business card

3.5" x 2"

Format:
Faculty name and website URL are set in 7pt Gotham Bold. Employee name is set in 8.5pt Gotham Bold. Designations are set in 5pt Gotham Bold. Title(s) and department(s) are set in 6pt Gotham Book. Address, phone numbers and email are set in 7pt Gotham Book. All text is set with -10 tracking.
Acceptable variations

Standard faculty business card
3.5” x 2”

*AHS email addresses are permitted for the members of the clinical professoriate in the Cumming School of Medicine

Standard non-faculty unit business card
3.5” x 2”

Mandatory: University standard logo must be on cards in this placement and size. No sub-brands permitted.

Mandatory: Faculty name here. All uppercase. No exceptions.

Optional: Non-faculty name here. Upper and lowercase. No exceptions.

Mandatory: First name and last name here. Upper and lowercase. No exceptions.

Optional: Designations here. Upper and lowercase.

Optional: Title here. Upper and lowercase.

Optional: Department name here. Upper and lowercase.

Mandatory: University office phone number here. Dots (.) between numbers. No brackets around area code. +1 is optional.

Optional: Cell phone number here. Dots (.) between numbers. No brackets around area code. Additionally you can add your business fax #, or business social media handles (e.g. Twitter, Skype, blog location) as needed — but not personal ones. No QR codes permitted. +1 is optional.

Mandatory: University email address here. No personal emails allowed.*

Mandatory: University website here. Options of other university websites are allowed.

Optional: Room/building number here. Building code in all caps (ie: MLB 325).

Optional: Address here. Options of different university addresses are allowed. For example, but not limited to:
- 3280 Hospital Drive NW Calgary, AB T2N 4Z6, CANADA
- 3330 Hospital Drive NW Calgary, AB T2N 4N1, CANADA
- 906 – 8th Avenue SW Calgary, AB T2P 1H9, CANADA
- Clinical Skills Building, 11877, 85th Street NW, Calgary, AB T3R 1J3, CANADA
- Veterinary Science Research Station 11481, 85th Street NW, Calgary, AB T3R 1J3, CANADA
Cross-appointments across multiple faculties
3.5” x 2”

Many members of the university professoriate are cross-appointed to more than one faculty. In cases where there are two appointments and the person’s contact information and title are different in each, a standard double-sided card can be used.

An alternative for those with more than two appointments and/or where there is only a single set of contact information (e.g. in a ‘home’ faculty or a primary role), the back of the card may be used to list the multiple appointments. Note that this treatment is only for university-related appointments, not for other activities such as association or publication/journal affiliations.

Format back of business card:
All appointments are right-aligned and centered vertically in reference to the red line to the right.
Faculty names are set in 6/10 pt Gotham Bold, all caps. Institute names are set in 6/10 pt Gotham Bold, mixed case. Title and department are set in 5/7.5 pt Gotham Book.
Dinos business card
3.5” x 2”

The University of Calgary Dinos are a source of pride and spirit on campus. Business cards produced for employees associated with Dinos Athletics incorporate the Dinos identity.

1. Mandatory: University standard logo must be on cards in this placement and size.
2. Mandatory: Faculty name here. All uppercase. No exceptions.
5. Optional: Title here. Upper and lowercase.
7. Optional: University office phone number here. Dots (.) between numbers. No brackets around area code. +1 is optional.
8. Optional: Cell phone number here. Dots (.) between numbers. No brackets around area code. +1 is optional.
10. Mandatory: Website here.
11. Optional: Room/building number here.
12. Mandatory: University address here.
The University of Calgary Dinos are a source of pride and spirit on campus. Business cards produced for volunteer coaching staff incorporate the Dinos identity, and a bar indicating the individual’s volunteer relationship.
Postdoctoral scholar business card

3.5” x 2”

Affiliate business card

3.5” x 2”

For use by sessional faculty, adjuncts, executive fellows etc. who are not full-time employees and often not issued university email accounts.
PhD candidate business card
3.5" x 2"

PhD student business card
3.5" x 2"
Master’s candidate business card
3.5” x 2”

Student business card
3.5” x 2”

Students must show active I.D. card when ordering.

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1 Mandatory: University standard logo must be on cards in this placement and size.
2 Mandatory: Faculty name here. All uppercase. No exceptions.
3 Mandatory: First name and last name here. Upper and lowercase. No exceptions.
4 Optional: Designations here. Upper and lowercase.
5 Optional: Title here. Upper and lowercase.
6 Optional: Department name here. Upper and lowercase.
7 Optional: Phone number here. Dots (.) between numbers. No brackets around area code. +1 is optional.
8 Optional: Cell phone number here. Dots (.) between numbers. No brackets around area code. +1 is optional.
9 Mandatory: University email address here. No personal emails allowed. Students may choose to redirect their ucalgary.ca emails to another address behind the scenes.
10 Mandatory: University website here. Options of other university websites are allowed.
11 Optional: Room/building number here.
12 Mandatory: Only university main campus address here.
13 No changes permitted here.
Non-Faculty Unit Here

Tel: 403.###.####

_______________________with______________________

has an appointment
on ______________________ at __________ a.m.

Street address to be placed here
Email is often the primary method of business communication today. Your email signature is the information that is automatically (or at your prompt) inserted at the bottom of every email you send. Consider it an electronic business card that includes the information required for your correspondent to contact or find you on campus.

How you set up your email signature will depend on the email program that you use. Following email signature best practices during the set-up process can help ensure that all university email meets professional standards, represents the quality of your work and the university's teaching and research, and provides relevant information to support the university's business processes.

Standards for creating your university email signature are as follows:

- **Font/typeface:** Some fonts are easier to read than others. Simple system fonts like Calibri, Arial, and Verdana are easier to read on screens than more complex script and cursive fonts. Using an obscure font may also result in automatic replacement of your typeface choice by the receiving email system.

- **Font colour:** Black type is the most legible and recommended text colour for your signature. Darker grey shades are also acceptable.

- **Background colour:** Please avoid use of background colour on your emails. Not only does it cause legibility limitations and high levels of ink usage when emails are printed, but it also forces your recipient to deal with the same colour palette when they respond to you.

- **Images/logo graphics:** Please use a text-based email signature wherever possible. Why? Different email clients process images in different ways. Although it is tempting to make your email signature visually rich, including an image/logo, or making your entire signature an image carries the risk that a recipient either does not receive the image or that they receive the image as a file attachment (which may or may not be quarantined on arrival). Images may also hinder email delivery performance and increase overall email storage quotas when compounded. The same thinking applies to unique bullet styles; these may get automatically replaced during transmission and receipt.

- **Concluding statement:** Please consider including the following statement about the university's strategic direction.

  The University of Calgary is a global intellectual hub located in Canada's most enterprising city. In our spirited, high-quality learning environment, students thrive in programs made rich by research, hands-on experiences and entrepreneurial thinking. Our strategy drives us to be recognized as one of Canada's top five research universities, engaging the communities we both serve and lead. This strategy is called Eyes High, inspired by the university’s Gaelic motto, which translates as ‘I will lift up my eyes.’ For more information, visit ucalgary.ca/eyeshigh.

- **Other information:** Any other information you might include in your signature can lengthen your signature (and your email), making it more difficult to process and/or print, and may distract from the professionalism and clarity of your email. For example, an email signature is not the place to share personal philosophies, politics or belief systems. It is also not a place for personal email addresses or websites. You may choose to include a Skype address, Twitter handle, or blog address if they reflect your work or scholarly communications preferences.

A template for creating your university email signature follows. Depending on your role, not all fields may be applicable.
Email Signature

Name
University position title
University faculty, school or department
University of Calgary
Mailing address
Phone number
Web address

First, last, and professional or academic title, as appropriate
Include office location
Fax, cell, toll-free numbers optional
School or departmental web address acceptable as alternative

Signature sample:
Joe Average, PhD
Professor
Werklund School of Education
University of Calgary
EDT 1301, 2500 University Drive NW, Calgary, AB T2N 1N4, CANADA
T: +1.403.555.1212 | C: +1.403.555.1212 | TF: 1.800.555.1212
ucalgary.ca

The University of Calgary is a global intellectual hub located in Canada’s most enterprising city. In our spirited, high-quality learning environment, students thrive in programs made rich by research, hands-on experiences and entrepreneurial thinking. Our strategy drives us to be recognized as one of Canada’s top five research universities, engaging the communities we both serve and lead. This strategy is called Eyes High, inspired by the university’s Gaelic motto, which translates as ‘I will lift up my eyes.’ For more information, visit ucalgary.ca/eyeshigh.

In addition to a standard email signature, consider formatting a ‘reply’ signature as well, for when you are responding to an email thread but do not want to incorporate your complete signature.

Reply signature sample:
Joe Average, PhD
Professor, Werklund School of Education
University of Calgary
T: +1.403.555.1212
6.05 Institutional folder

9" x 12"

Folders can be ordered online at ucalgary.ca/printshop.
A compliments card is a tab used when sending publications or items to others. It folds over at the top to insert into a publication.
6.07 Notepad
5.25” x 8.25”

Notepads can be created and ordered through ucalgary.ca/printshop.
Customizable digital documents for university memos and fax cover sheets are available in full-colour and black-and-white versions at ucalgary.ca/brand.
Customizable digital documents for university memos and fax cover sheets are available in full-colour and black-and-white versions at ucalgary.ca/brand.
MEMORANDUM

Date: December 20, 2013

To: Insert recipient’s name here
Insert recipient’s title here
Insert recipient’s contact points here

From: Insert sender’s name here
Insert sender’s title here
Insert sender’s contact points here

Subject: Insert subject matter of memo here

Opening salutation goes here:

Body text: 11 pt Calibri font, 1.15 line spacing, 6pt spacing between paragraphs. Double-click on the header to edit the return address block.


Closing salutation goes here,

[signture]

Name of Sender
Title

MEMORANDUM

Date: December 20, 2013

To: Insert recipient’s name here
Insert recipient’s title here
Insert recipient’s contact points here

From: Insert sender’s name here
Insert sender’s title here
Insert sender’s contact points here

Subject: Insert subject matter of memo here

Opening salutation goes here:

Body text: 11 pt Calibri font, 1.15 line spacing, 6pt spacing between paragraphs. Double-click on the header to edit the return address block.


Closing salutation goes here,

[signture]

Name of Sender
Title
MEMORANDUM

Date: December 20, 2013

To: Insert recipient’s name here
Insert recipient’s title here
Insert recipient’s contact points here

From: Insert sender’s name here
Insert sender’s title here
Insert sender’s contact points here

Subject: Insert subject matter of memo here

Opening salutation goes here:

Body text: 11 pt Calibri font, 1.15 line spacing, 6 pt spacing between paragraphs. Double-click on the header to edit the return address block.


Closing salutation goes here,

[signature]

Name of Sender
Title
A customizable digital document is available for those preparing meeting agendas, minutes, briefing notes or basic documents. It is available in full-colour and black-and-white versions at ucalgary.ca/brand.
A customizable digital document is available for those preparing meeting agendas, minutes, briefing notes or basic documents. It is available in full-colour and black-and-white versions at ucalgary.ca/brand.
6.10 Simple document/report cover

Colour

8.5" x 11"

This simple cover page can be used at the front of a document, report or grant application. It is available in full-colour and black-and-white versions at ucalgary.ca/brand
Black and white

8.5" x 11"

This simple cover page can be used at the front of a document, report or grant application. It is available in full-colour and black-and-white versions at ucalgary.ca/brand
6.11 Greeting cards

Cards can be printed as-is or customized with a faculty lockup / wordmark / contact information / special message.

General card (Option A)

6" x 8" (flat)
6" x 4" (folded)
General card (Option B)

6” x 8” (flat)
6” x 4” (folded)
Thank you card

6” x 8” (flat)
6” x 4” (folded)
Please accept our most heartfelt sympathies for your loss. Our thoughts are with you and your family during this difficult time.
6.12 Invitations
Patterned background

6" x 8" (flat)
6" x 4" (folded)

you are
Event name here
Optional date here
invited

Event location
Campus Buildings
Public: Hourly
Public: Day Rate
Reserved until 3:30 p.m., then public flat rate
Reserved with some hourly parking


Highlighted text lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean commodo turpis eget orci consequat interdum.

Date
Time
Location
Address

Refreshments / parking / dress code / additional details
RSVP details and contact information
6.13 Certificates

The university has a customizable certificate template for use when recognizing achievements. West Canadian on Campus can incorporate a database of supplied names and output customized certificates as needed. Note: This template is never to be used for formal or official academic credentials issued by the university. It is intended more for training completion recognition, special awards, or one-off acknowledgements etc.

CERTIFICATE OF COMPLETION

This certificate is presented to
Firstname Lastname
for successfully completing the course
UFundamentals: Manager Training Program
Offered by the Department of Human Resources
in conjunction with our university partners
Date completed: February 5, 2013
President and Vice-Chancellor
6.14 Tent card, place card, nametag

Tent card
7” x 14” (flat)
7” x 5” (standing)

The university has customizable templates for event-related necessities like tent cards, nametags and place cards.
Tent card
(second variation)

7” x 14” (Flat)
7” x 5” (Standing)
Place card
3.5" x 4"
3.5" x 2" (folded)

First and Last Name
Nametag
4” x 3” or 3.5 x 2.25

Different style options for nametags:
4” x 3”

Different style options for nametags:
3.5” x 2.25”