



Attachment 1 – Mandatory Non-Instructional Student Service Fee Report for the Fiscal Year Ending March 31, 2018

	2016-2017	2017-2018	Change
<p>Office of the Registrar (including Enrolment Services) – The central unit responsible for the student record, academic calendars and schedules, admissions, recruitment, student systems, exams and grades, awards and financial aid and convocation. The Enrolment Services unit is the University of Calgary’s central contact point for students to seek support on matters relating to registration, grades, scheduling, awards financial aid, and fees.</p> <p>Registrar and Enrolment Services Metrics</p> <ul style="list-style-type: none"> • In-Person Inquiries: 34,832 • Phone calls: 35,553 • Email responses: 23,774 • Documents Processed: 3,364 • Transcripts issued: 22,223 • Grade Changes: 3,986 • Undergraduate Award Applications: 12,006 • Total Funding Disbursed: \$29,933,600 • Student Loan Processing: \$148,105,503 • Workshops for current students: 35 • Change of Programs: 2,078 • Degree Audits: 7,261 • Course Components Scheduled: 11,315 • Exams Scheduled: 1,943 • Registration Exemptions/EW requests: 552 • Calendar/Degree Navigator Updates: 2,056 • Enrolment Advisor to student ratio: 1:3,685 	3,898,904	4,102,578	203,674
<p>Faculty of Graduate Studies – Provides leadership and support for graduate education and research. Through graduate professional development with My GradSkills, direct student service assistance, and questions regarding graduate fees. The scholarship office provides support to students as they seek funding opportunities throughout their academic career and is responsible for managing all processes involved in scholarship funding. *indicates recorded numbers. All other numbers are estimates.</p> <p>Admissions and Records</p> <ul style="list-style-type: none"> • Front counter/email inquiries: phone calls 10,112* • Forms processed: 2437 • Convocation clearing: 1651* • Exam notices: 1575* • Extension (program and candidacy): 1040* • Payment plans: 1064* • Visiting and transfers: 143* (Fall and Winter included) • GPA workshops: 11* • Student to GPO ratio: 5 GPO staff members – 6,114:5* • Hours of front counter service: 1657.5* <p>My GradSkills</p> <ul style="list-style-type: none"> • My GradSkills website: 55,777* page views, 14,714* users (81% new visitors) • My GradSkills workshops: 118* (workshops offered 146* times) • Ambassadors: 22* (5* returning for a second or third year as lead Ambassadors), 20+ presentations • 3 Minute Thesis: 4 practice & feedback sessions, 59* participants (24* programs), 5 heats. National winner. • Graduate Leaders Circle: 74* current members, 2 graduate assistantships, 4 Scholarship cafes with GLC mentors, Rising Leaders Forum (23* attendees) <p>Scholarship Office</p> <ul style="list-style-type: none"> • Scholarship applications: 5304* • Workshops (student and program): 20 workshops, 400+ attendees • Certified copies of transcripts provided for students: 2285 • Scholarship processing (\$): 28.4M* • Scholarship processing (students): 2524 Scholarships 	900,550	1,021,840	121,290

	2016-2017	2017-2018	Change
<ul style="list-style-type: none"> Enquiries by email, phone or in person managed daily by a team of 6 <p>Student Advisor Team</p> <ul style="list-style-type: none"> 230* student cases resolved in 11 months 107 closed, 67 inactive, 56 active (as of Aug 20, 2018) Graduate Extended Orientation sessions: 6 sessions, 90 participants* <p>Supervisory Development</p> <ul style="list-style-type: none"> New supervisor orientation participants: 80* New supervisor orientations: 3* Supervision meetings: 9* (individual meetings with supervisor) Supervision workshop participants: 75* Other workshops or Faculty/Program visits: 7* Other meetings with GPDs or supervisors: 9* 			
<p>Student Services Administration – Comprehensive supports for students from admission to graduation that support students, promote student development and learning, and enhance the student experience.</p> <p>Student Conduct Administration:</p> <ul style="list-style-type: none"> 94 Complaints involving 156 students were processed by the Student Conduct Office; 14 Complaints were made under the Harassment Policy 11 Complaints were made under the Sexual Violence Policy; 53 formal Hearings were adjudicated under Student Non-Academic Misconduct Procedures. Of those 53 Hearings, 45 took place before a Hearing Officer and 8 took place before a Hearing Board; 4 Complaints were resolved through informal meetings with the Student Conduct Office; 29 Complaints were reviewed but did not result in Hearings due to insufficient information to proceed or lack of jurisdiction; 8 complaints were referred to other units for resolution <p>Bystander Intervention Training Program:</p> <ul style="list-style-type: none"> 1,508 community members trained to be active bystanders 14 Active Bystanders present during the Crowchild Classic hockey games at the Saddledome. <p>Welcome Centre</p> <ul style="list-style-type: none"> 1:1 advising sessions with Student Advisors, 711 students Assisted students from 60 countries and 5 provinces; 9% of walk-in students identified as domestic students and 91% identified as International Total student interactions (in-person, via email, online); 1180 students Revised the “New-to-Calgary Student Guide” as well as a pocket-size food guide of Calgary cuisine, organized by neighbourhood, culture, and dietary Created, in partnership with International Student Services and the Calgary Stampede, a “Welcome Event” on Labour Day; 300 attendees 500 Welcome bags distributed Offered 11 on-campus social programs and 1 off-campus event (GlobalFest) <p>Leadership & Student Engagement (LSE) – Programs that contribute to overall success including transition support for both undergraduate and graduate students, leadership development, community engagement and student life programming, and support of UCalgaryStrong initiative.</p> <p>Leadership Programs Portfolio</p> <ul style="list-style-type: none"> Camp LEAD, 91 participants over three sessions, two of which had an intercultural focus. CliftonStrengths for Students programming, 2,612 students A Strengths Based Advisory Committee created comprised of 25 faculty, staff and students Co-Curricular Record (CCR), 1,350 unique records created Emerging Leaders program, 261 students, 42 mentors, 58 buddies High School Engagement: 140 students attended LSE led workshops at Experience UCalgary, Leadership Exchange Conference and through SHAD Valley Leadership Exchange conference, 325 participants Leadership on Demand, 1,148 participants and Peer Helper Program, 260 students across 19 offices Sophomore Leaders Program, 142 participants Student Activities Fund (Sept. 2017 – August 2018): 223 applicants); of these 	593,851	463,458	(130,393)
	647,469	732,137	202,870

	2016-2017	2017-2018	Change
72 applicants were awarded			
Orientation and Transition Programs Portfolio			
<ul style="list-style-type: none"> • Fall Orientation Week (undergraduate), 4,648 students attended, including 585 international students • Fall Orientation Leaders (OL), 285 students volunteered as OLs • Graduate Student Orientation: Fall, 838 registered (600 attended), Winter, 96 registered • Kickoff, 6,248 students attended • Parent Orientation program: 600 parents (and family members) attended • Online Orientation (Prelude): 5,235 unique page views between May 1 and September 30, 2017. 			
Community-Engagement Portfolio Programs			
<ul style="list-style-type: none"> • ucalgarycares Day of Service during Orientation Week: 70 first year students participated in various service placements across the city. • Offered 5 ucalgarycares immersion programs with 55 student participants including Project Assistants. • New ucalgarycares 'Night of Service' saw 21 students volunteer at three service placements: HIV Community Link, the Children's Cottage Society (Brenda's House) and YWCA (Mary Dover House); • In the (Yukon) ucalgarycares program, Indigenous Leadership and Engagement students receive all three levels of NAPI (Native Ambassador Post-Secondary Initiative) certification on their co-curricular record. • Trick or Eat campaign: 76 students collected 1,238 pounds of food in support of both the Campus Food Bank and Calgary Interfaith Food Bank along with \$700 in online donations; and • Community Engagement employs two Cooperative Education Students each year. 			
Student Life Programs Portfolio			
<ul style="list-style-type: none"> • Intercultural Development Inventory (IDI), administered assessment and held appointments with 120 students • Last Lecture series, 3 events, 95 students attended • UCalgaryStrong Carnival, 2000 students attended in September 2017. • UCalgaryStrong Festival, 2,500 participants in 2018 • UCalgary Meet-Up 180 students registered (115 international, 65 domestic); 59 events • Unwind, 29 events, 1,117 students attended 			
Student Success Centre – Through collaboration, research and community involvement, the SSC offers programs and services that enhance students' learning and personal development from inquiry to degree completion.	1,899,544	1,956,404	56,860
<ul style="list-style-type: none"> • Academic Development Specialists – 1993 individual learning support/ advising appointments,*excluding Thrive • Academic Integrity Support Workshops—42 sessions, 476 attendees • Academic Turnaround Program (ATP), Fall 2017 Cohort <ul style="list-style-type: none"> - Weekly STEPS Seminars - 441 students enrolled - Academic Turnaround Workshops—Fall 2017 and Fall 2018 Cohorts combined – 15 workshops, 474 attendees • Dinos GPS (Grade Point Success) <ul style="list-style-type: none"> - 313 individual learning support / advising appointments - Drop-In math and writing tutoring: 975 visits - Academic Support Seminars (academically at-risk students)--22 weekly sessions, 23 students - Academic Support Workshops—8 sessions,134 attendees • First Year Scholars, Fall 2017 Cohort <ul style="list-style-type: none"> - Scholars Night—163 attendees - 4 workshops, 25 attendees - The Scholars Lounge was utilized on average 541 times each month by first year scholars - Scholars Lounge events—255 First Year Scholar attendees • Graduate Student Support <ul style="list-style-type: none"> - Grad Success Week – 41 sessions, 641 attendees - Writing at the Graduate Level Series—15 sessions, 138 attendees - Graduate Writing Community—weekly sessions, 229 attendees 			

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<ul style="list-style-type: none"> • Majors Exploration Advising – 305 appointments <ul style="list-style-type: none"> - Choosing a major peer advising program — 168 appointments • My First Six Weeks Day – 445 unique students (1560 session attendees) • Peer Assisted Study Sessions (PASS) - Number of courses supported: Fall10, Winter 13; approx. 40 weekly PASS sessions run; Number of unique student attendees: 2149 (total attendees7383) • Prospective Students / Open Study Advising – 910 appointments (535 Open Studies, 375 Prospective); 14 workshops, 129 attendees • RWRD (Read, Write, Review, Develop) International Program <ul style="list-style-type: none"> - Fall 89 participants, Winter 64 participants, Spring 98 participants - Weekly conversation groups: 87 sessions, 544 attendees (119 unique) - 13 Academic language skills/ RWRD workshops, 167 attendees • Scholars Academy, 2017-2018 <ul style="list-style-type: none"> - 53 students - 2 Scholars Academy Retreats 86 attendees - Scholars Lounge events—1609 Scholar attendees • Student Registration Assistance—993 appointments • Success Seminar Series—62 sessions offered, 1105 attendees • Thrive Priority Support Network (Early Alert) – # of students identified Fall/Winter: 1370, 252 student appointments (18% uptake) • W2RAP UP Exam Preparation Events– Fall 2017: 463 unique attendees, Winter 2018: 43 unique attendees • Writing Support <ul style="list-style-type: none"> - Faculty Requested Workshops and Information Sessions-54 - TFDL and Residence Drop-in Appointments -697 - Writing Support Appointments -3638 Writing Workshops (Undergraduate)-9 sessions, 70 attendees - Weekly drop-in tutoring in the Native Centre- 25 sessions 			
<p>Career Services- Career Services- serves students in providing guidance for their career development process and bringing employers on campus for face to face information and recruiting activities in addition to an online job board where employers advertise employment and co-op/internship opportunities.</p> <ul style="list-style-type: none"> • 2,999 appointments and 612 drop-in Resume Rescues. • Workshops - 74 workshops • Social Media - Facebook - 1,074 likes (+5.7%), Twitter - 2,623 followers (+2.3%) • Industry Career Fair –74 exhibitors • Grad School Fair –66 exhibitors • Education Fair – 59 exhibitors • Career Expo - 75 exhibitors • Employer Information Sessions - 36 • Job Postings – increased 16% to 2,236, from 1,921 in the prior year • Average number of postings per account (active employer – 2.68 • Job Posting Views by students – 165,768 • Women in Work Conference - 250 attendees. 	717,040	889,172	172,132
<p>International Student Services - ISS Advisors offer non-academic advising and organized programs & activities to assist international students with their unique needs, their adjustment to the University of Calgary and to Canada, and to connect them with Canadian students. ISS also includes one full-time Regulated Canadian Immigration Consultant (RCIC), two Regulated International Student Immigration Advisors (RISIAs) for temporary residence immigration advising (study permits, work permits, and visas), and one casual RCIC for permanent residence immigration advising. There are approximately 3,400 international students at UCalgary (including undergraduate, graduate, exchange and visiting international students)</p> <p>International Student Advising Services:</p> <ul style="list-style-type: none"> • Student immigration matters including study permits, work permits, visas and permanent resident options, US visitor visas • Requirements to obtain a Social insurance numbers (SIN) • Information on banking and Canadian tax returns for international students • Health insurance and the Canadian medical system • Referrals to services and resources at the University and in the city of Calgary • Personal and cultural transition to Canada 	423,495	506,051	82,556

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<ul style="list-style-type: none"> International student programs (e.g. Global Friendship Program, International Mentorship Program, Global Families Program, Language Bank) www.ucalgary.ca/iss/programs-services Specialized advising for incoming exchange and sponsorship students Specialized orientation program for new international students Advising and programming for spouses/partners/accompanying family members of international students Any other non-academic questions or concerns (academic questions are referred to the Student Success Centre and Faculty Advisors) <p>International Student Advising & Programming – Statistics:</p> <ul style="list-style-type: none"> Immigration Advising (in person): 2,129 students General information and advice (non-immigration): 3,985 students International Student Orientation attendance: 850 students International Student Mentorship Program: 527 participants - 223 mentors; 304 mentees Global Friendship Program (trips and events for international students) - 720 students attending 17 events Global Families Program - 330 participants (students, spouses/partners, children included) attending 12 events USpeak Global Program – 80 participants 			
<p>Study Abroad Office - Provides all University of Calgary students with information and opportunities to add an international experiential academic component to their degree. Programs are available in every semester and range in length from 2 weeks to 2 full semesters. There are suitable options for all majors to earn credit toward their major, minor or option requirements. They also support Faculties in developing Group Study Programs for their students. In addition, they provide comprehensive support before, during and after their program, including offering pre-departure orientations for all University of Calgary students going abroad as part of their degree in line with the University's International Travel Policy.</p> <ul style="list-style-type: none"> Students participating in Outgoing International Exchanges – 275 Students participating in Incoming International Exchanges - 379 Students participating in semester long internships in China, Germany, India, Sri Lanka, Tanzania, Uganda and Washington, D.C. – 21 Students participating in Summer Research Placements: 25 Students participating in Group Study Programs – 536 Advisor statistics (5 advisors + 2 frontline staff): Appointments: average 20-25/day; Emails: 150-200/day, Phone calls 35/day Workshops and information sessions offered throughout the year – 131 total <ul style="list-style-type: none"> Group Study Program info sessions – 87 sessions Study Abroad 101 – 53 sessions GSP participant travel clinics – 14 sessions Re-Entry Workshops – 2 sessions Other (exchange partner specific info sessions, Faculty/Department specific info sessions, new student orientation/open house sessions, etc.) – 30 sessions Also approximately 292 classroom presentations done by staff and student volunteers Pre-Departure Briefings for students from across campus: 130 total Exchange Pre-Departure Briefings – 40 sessions <ul style="list-style-type: none"> Group Study Pre-Departure Briefings – 32 sessions General Monthly Pre-Departure Briefings – 12 sessions One-on-one briefings – 28 briefings Tailored briefings for various Departments (i.e. Teaching Across Borders, Schulich Internships, Master of Social Work practicum students, Hunter Hub students, etc.) – 18 Other Events: <ul style="list-style-type: none"> Go Global Day 2017 – approximately 600 students attending Faculty of Arts Study Abroad Fair – approximately 100 students International Photo Contest – 231 entries, 2484 likes/votes on Facebook, 723 in-person votes International Video Contest – 12 entries, 2448 total views, 286 total likes/votes 	964,118	1,348,046	383,928

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<ul style="list-style-type: none"> • Student Volunteers: a total of 995 volunteers over 22 events • Social Media: <ul style="list-style-type: none"> - Facebook page: 1103 likes, 1659 average reach monthly, 412 post engagements monthly - Facebook group: 601 members - Twitter: 1219 followers, 1192 tween impressions - Instagram: 1090 followers, 9518 impressions weekly, 709 average reach weekly (- YouTube: 91 subscribers • International Study Travel Grant – 773 applications, 653 travel grants awarded • Eyes High 50th Anniversary International Exchange Awards – 58 awards allocated 			
<p>Native Centre - provides a culturally appropriate environment that encourages and supports the success of Indigenous students in their pursuit of knowledge and higher education. The Native Centre offers social and programming space for students within the Centre, and provides Indigenous students access to an on-site computer lab (8 computer stations). Staff provide one-on-one advising related to pre-admissions, general academics, financial, personal (non-academic) or self-declaration to current and prospective Indigenous Students.</p> <ul style="list-style-type: none"> • Welcome Back BBQ, 40 • Orientation, 14 • KAIROS Blanket Exercises, 7 sessions, 173 participants • Tea ceremonies, 207 • Sage picking, 20 • Counselling appointments, 36 • Annual graduation banquet and pow wow, 36 Banquet attendees, 800 Pow-wow attendees, 106 Indigenous graduates, 3 post-degree certificates, 1 post-degree diploma • ASSERT: Aboriginal Student retention program for new and continuing students, 339 • ASSERT Workshops, 16 • Student Advising, 828 • Cultural: 44 • Pre-admissions: 179 • Academic: 222 • Financial: 97 • Personal (non-academic): 51 • Self-declaration: 78 • LYNX Aboriginal Career and Employment Program - 196 active UCalgary students, 389 Job Postings • LYNX engagement events: 10 events, 195 attendees • NAPI Aboriginal Youth Leadership Training and Outreach Program: <ul style="list-style-type: none"> • 2222 participants trained, 345 participants completed program • 9 UCalgary student ambassadors deliver training • Indigenous Relations Leadership Training Program, 143 (37 students, 7 alumni, 99 staff/professionals) <p>Aboriginal Student Access Program – The Native Centre helps facilitate a transition year program through Open Studies, for Aboriginal students. The program offers two levels of study and includes post-secondary classes, as well as academic advising, cultural support, peer support and tutorials. 36 enrolled.</p> <ul style="list-style-type: none"> • ASAP program advising: 157 <p>Women's Resource Centre –provides a safe and supportive place to advance gender equality and build community through sharing, learning and teaching where all experiences are valued, and everyone is offered the resources necessary to make informed choices.</p> <ul style="list-style-type: none"> • Number of visitors: 7170; 40 visitors per day (based on visitor sign-in database) -Undergraduate Students 92%; Graduate Student 2%; Alumni 1%; Faculty 2%; Staff 3%; • One-on-one peer support inquiries (in-person, email, phone):148 • Workshops and events: 56 events; 2280 attendees • Major events: <ul style="list-style-type: none"> - December 6th Memorial Candle Making: 86 participants 	411,834	308,371	(103,463)
	164,634	189,169	24,535
	138,574	146,327	7,753

	2016-2017	2017-2018	Change
<ul style="list-style-type: none"> - 16 Days of Activism Against Gender Violence Campaign: 4 events/activities; 180 attendees - Women Leaders Speaker Series: 4 speakers/events; 160 attendees - Annual Women's Leadership Conference & WRC Awards Ceremony: 135 attendees - 6th Annual Benefit Production of Eve Ensler's The Vagina Monologues: 460 attendees - Who Needs Feminism Campaign: 4 photo booths, 180 participants - Create a Dreamcatcher Workshop: 42 attendees - TED & Tea: 8 sessions, 195 attendees - Stitch n' Bitch: weekly event, 23 sessions, 240 participants • Ask First: Sexual Assault Prevention Project – Creating a Culture of Consent <ul style="list-style-type: none"> - Successfully completed the 3-year project in July 2018 - Hosted 11 educational workshops and events - Rejection Resilience Campaign - Hosted 1 major event (Dr. Jackson Katz): 445 attendees • Peer Helper Program <ul style="list-style-type: none"> - Number of active peer helpers: 81 - Volunteer hours total: 4830 (based on VolunteerImpact entries) - Training: 4 mandatory and 41 optional training 			
<p>Student Accessibility Services—facilitates an accessible learning environment for students with disabilities including temporary impairments and permanent disabilities. Students are supported in order to identify reasonable academic accommodations for their academic pursuits.</p> <ul style="list-style-type: none"> • Registering of Students with disabilities to receive specialized support –2117 registered. • Accommodated Exams arranged and supervised –15351 • Exam Centre has 2 computer labs and 18 private rooms. The Exam Centre can accommodate up to 100 students at any one time, making it one of the largest Exam Centres for Students with Disabilities in Canada. • Students with perceptual disabilities receive textbooks / course reading materials in alternate formats (i.e. Braille, electronic format etc.) –357 texts converted • Students receive individualized training and support to use assistive technologies - 149 students • Students referred for further assessment of learning difficulties – 40 students • Student Accessibility Services arranged for a variety of assistive services including 687 hours of note-taking support and 320 hours of individualized learning strategist support • Student Accessibility Services assisted 223 students to apply for disability related grants. Amount of funding received by student with disabilities totaled \$620,237 • Nat Christie Adaptive Technology Lab and Adaptive Technology Workroom in the TFDL provided accessible study space and access to assistive technology to 737 students with disabilities 	1,445,530	1,336,536	(108,994)
<p>SU Wellness Centre - We all have a role to play in creating a healthy campus community. Working together we can create an environment where students, faculty and staff support each other to maintain health and well-being. We offer comprehensive, holistic and accessible programs and services to foster all dimensions of wellness. Services include:</p> <ul style="list-style-type: none"> • Health Services in family medicine, travel medicine, chiropractic care, psychiatry, nutrition, massage therapy • Health promotion and outreach, including establishment of Campus Community Hub • Mental Health Services: Wellness Online (D2L course), case management, student-at-risk support, workshops seminars, group programs, and counselling services for personal, academic and career development. Also an After-Hours Telephone line in collaboration with the Distress Centre and Wood's Homes' Community Resource Team. • Health Services - Attended Appointments (Physician, Psychiatry, Massage, Chiropractor, Nutrition) Total –31,471 • Counselling appointments:4863 • Case management and intake -2917 groups - 296 students. 	1,733,114	2,387,202	654,088

	2016-2017	2017-2018	Change
<ul style="list-style-type: none"> Health promotion and outreach: 7441 students, faculty and staff reached in regular programming and events, 200 participants at the 2017 provincial Wellness Summit <p>Faith & Spirituality Centre - The Faith & Spirituality Centre seeks to cultivate a pluralistic community by encouraging cultural and religious literacy, community building, and social change as an integral part of the student experience. Faith and Spirituality Events:</p> <ul style="list-style-type: none"> An average of 500 students attended the FSC's programming, events, outreach activities, workshops, and visited the centre on a weekly basis. Another 150 students on average attended chaplain events or met with chaplains on a weekly basis. The FSC had an average of 30 student, staff, and faculty groups book our multi-faith spaces every month, with an average of 700 unique visits to those spaces per week. Another 1,000 visits per week were used for drop-in use of the spaces. 			
<p>Environmental Health / Safety / Compliance – A diverse range of services including support for the Safe Walk and Working Alone programs, security for student events, risk assessments, WCB coverage for distance education students, international travel registration, various types of liability, vehicle and accident insurance required for students to complete academic programs and research, health and safety and environmental programs, and international and domestic emergency response.</p> <ul style="list-style-type: none"> Safewalk: 590 Safewalk escorts in total, 251 escorts done by student volunteers during Fall and Winter semesters, 339 escorts done by Campus Security during off hours and Spring and Summer semesters International Travel: 4034 trip were registered with 104 countries visited. Of the 5,472 health and safety course completions from April 2017 – March 2018 the Top 3 courses were: <ul style="list-style-type: none"> Occupational Health and Safety Orientation – 1,283 Hazard Assessment Training – 1,267 WHMIS - 994 Approximately 15 presentations to student and staff groups regarding Campus Security services at start of fall and winter terms. Campus Security support including medical assistance for student campus events and for the Den, training and equipment provided for operation of PASS room. General emergency management support including the UC Emergency App's two new modules – Solosafe and HelpLine and emergency drills in all buildings including two in each residence building during the academic year. 	1,851,342	1,961,990	110,648
Total Expenses	15,790,001	17,349,281	1,559,280
Total Revenue	12,368,999	12,633,225	264,226
Net Revenue Over Expense	(3,421,001)	(4,716,056)	(1,295,055)

In addition, but not included in this MNIF Report are:

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<p>Student Ombuds Office - The Student Ombuds Office is a confidential, independent, and impartial resource for all members of the university community on student related questions and issues. The office provides students with: guidance and advice to help them understand policies and procedures, discusses strategies and tips for constructively raising and resolving concerns, and provides coaching and guidance to help students make informed decisions. Students may access the office at any stage in a problem or dispute.</p> <ul style="list-style-type: none"> April 1, 2017 –March 31, 2018: 548 new files opened (as compared to 489 for the same period of the year prior) 			
<p>The Office of Diversity, Equity and Protected Disclosure - provides leadership and serves all constituencies on campus, including students through partnerships, advocacy, advice and consultation, protected disclosure investigations, education opportunities, learning events, committee work and funding for diversity, equity and inclusion related events on campus.</p> <p>ODEPD and the Protected Disclosure Advisor provide a forum where students can voice their concerns in a safe and confidential setting. Students brought a range of concerns forward to the Protected Disclosure Advisor, including issues of unfair grading, bullying behaviors from peers as well those in positions of authority, breach of research integrity and sexual violence. People sought advice via email, telephone and in person and were provided with information on policy, procedure options for resolution and referral to the appropriate on campus resources. Some situations were resolved relatively quickly through one or two meetings; others, involving more complex disclosures, took multiple meetings over extended periods of time. The Director also advises students on DEI course work/research, provides letters of reference and works with student groups on their DEI initiatives.</p> <ul style="list-style-type: none"> In Person Consultations – 100 Phone Calls - 125 Email Inquiries - 105 In person consultations/protected disclosures (undergraduate and graduate students) and diversity inquiries/consultations - 120 Educational Presentations (2) - 40 Initial contact phone calls – 60 <p>Events</p> <ul style="list-style-type: none"> Psychology 750 – Diversity in Clinical Psychology – Instructor – 12 PhD Students Diversity Days 2018 – Included students on main and Foothills campuses as participants, organizers, presenters and volunteers TIL Speed Dating – provided information about ODEPD to over 100 TA’s Step Into My World – 10 students, other attendees were staff, faculty, community members The Shocking Truth About Ink – 75 students out of 95 attendees Guest Lectures – 300 students Inclusion Zone – 3 workshops – 60 attendees Impact of ID in the Classroom – with TIL – 2 sessions -30 attendees Teaching Controversial Subjects – 3 workshops with TIL – 60 attendees (one of these was for Graduate Students only) Bullying Workshops (2) - 35 attendees Diversity Panel for Post-docs Presentation for Amnesty International Student Club – 30 attendees The Power in Your Story with Cheryl Foggo – for students, faculty and staff The Art of Memory with Denise Chong for students, staff and faculty Pride Parade Indigenous Awareness Week – participated in the events and workshops Campus Expo UCalgary Strong participation Graduate Students Orientation Sessions <p>Financial or In-Kind Support for Events for Students</p> <ul style="list-style-type: none"> LGBTQ+ in the Workplace Sex Week Events on Campus February 2018 			

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<ul style="list-style-type: none"> • The ABC's of LGBTQ+ • Inclusion in the Workplace • Black History Month • SEXXY – Orientation for Undergraduate Students - 8 performances – with SES and School of Creative and Performing Arts (Drama) • How to be an Ally – Q Centre • SheBiz Sponsorship – for young women in Engineering • UCalgary Strong 			
Total Expenses (Student Ombuds & ODEPD)	608,868	823,124	214,256