How to book a Permanent Residence Appointment:

1. Log in to https://success.ucalgary.ca/home.htm

2. Click on “Student”, and log in with your credentials
3. Once logged in, you should be able to see various offices under the “Dashboard”. Please click on International Student Services (ISS).

4. Once you click on “International Student Services (ISS)”, you are able to see appointment availability in two ways, either by viewing the calendar or by appointment type. We recommend you click on View Calendar.
5. You will then be able to see our Permanent Residence Specialist Advisor availability on a monthly basis.

6. Please select the date and time when you would like to book your appointment based on your availability, provide a phone number and reason for booking your appointment. If you have specific questions at the time of booking your appointment, please write them in the reason for visit box so our Permanent Residence Specialist Advisor can better support you and more time will be available for further questions if any come up during your one-on-one meeting.

7. Once you have entered your phone number and questions, click on “Book Appointment”.

8. If you need to cancel your appointment, please do so 24 hours in advance, so other students who want to get an appointment with our advisor are able to see the new availability and sign up for the one-on-one meeting.