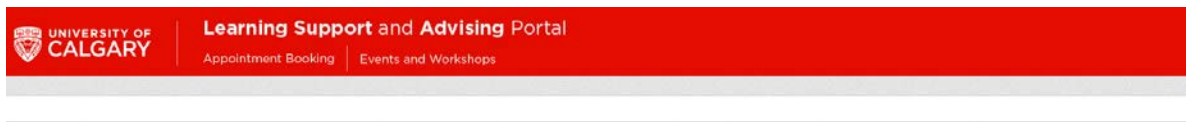


### How to book a Permanent Residence Appointment:

1. Log in to <https://success.ucalgary.ca/home.htm>



Welcome to the Learning Support and Advising Portal!


To login, please select what type of user you are:

Student
Faculty
Staff

2. Click on "Student", and log in with your credentials

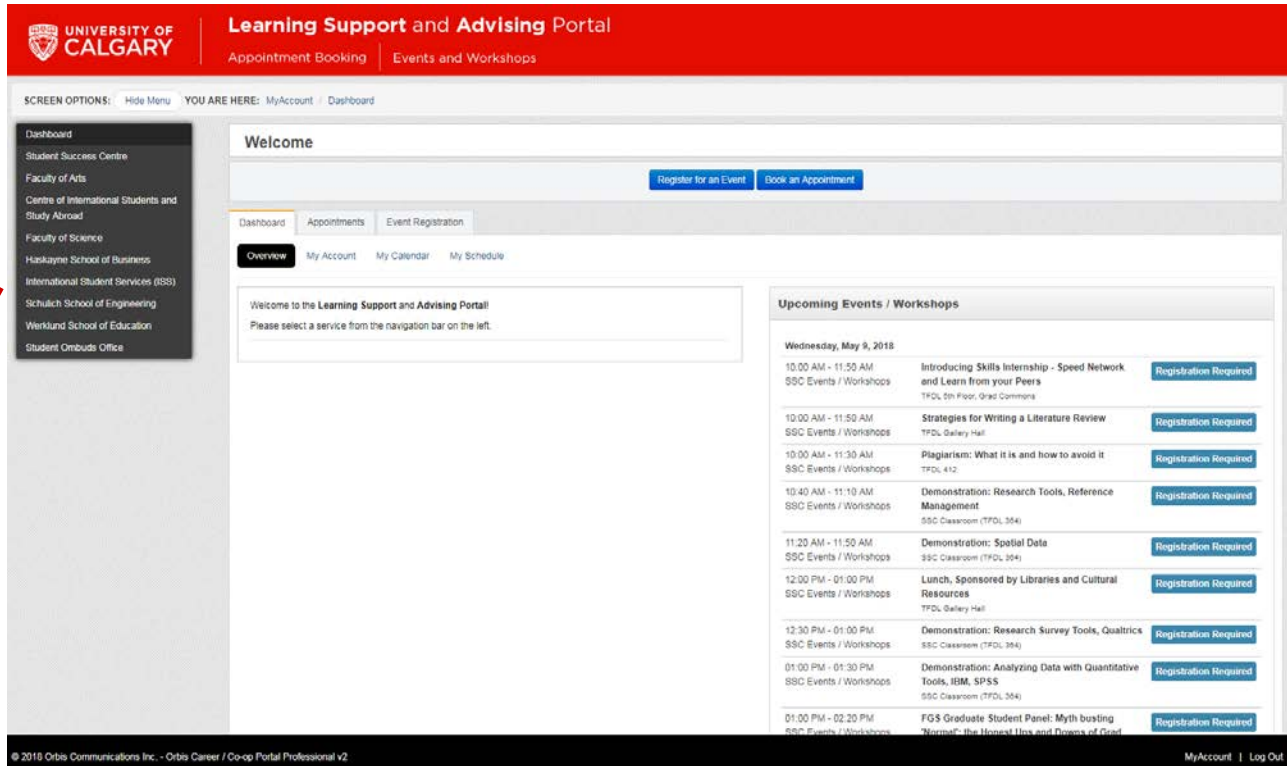
### Welcome to the Learning Support and Advising Portal!

To login, please select what type of user you are:



Student
Faculty
Staff

- Once logged in, you should be able to see various offices under the “Dashboard”. Please click on **International Student Services (ISS)**.



**UNIVERSITY OF CALGARY** | Learning Support and Advising Portal  
Appointment Booking | Events and Workshops

SCREEN OPTIONS: Hide Menu | YOU ARE HERE: MyAccount / Dashboard

**Dashboard**

- Student Success Centre
- Faculty of Arts
- Centre of International Students and Study Abroad
- Faculty of Science
- Haskayne School of Business
- International Student Services (ISS)**
- Schulich School of Engineering
- Workland School of Education
- Student Ombuds Office

Welcome

Register for an Event | Book an Appointment

Dashboard | Appointments | Event Registration

Overview | My Account | My Calendar | My Schedule

Welcome to the Learning Support and Advising Portal!  
Please select a service from the navigation bar on the left.

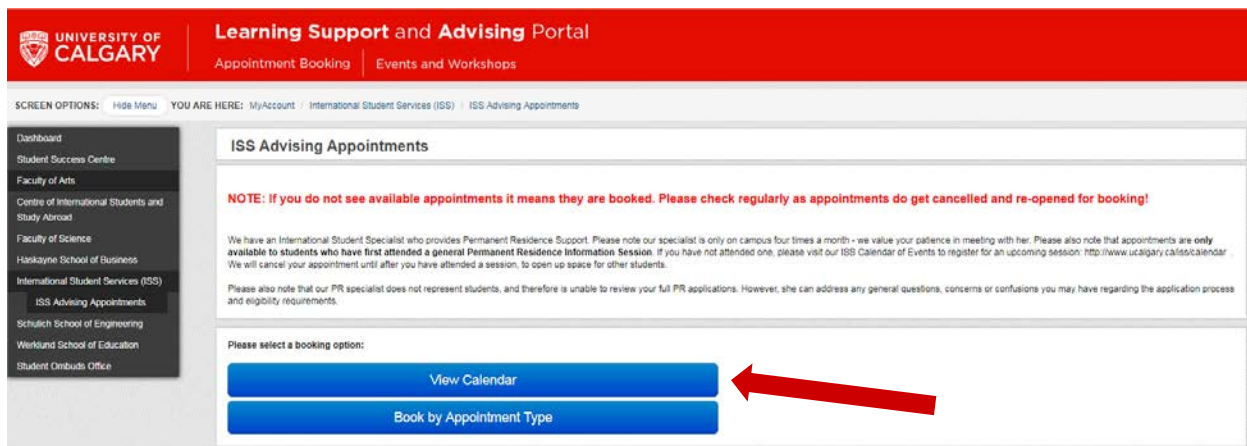
**Upcoming Events / Workshops**

Wednesday, May 9, 2018

10:00 AM - 11:50 AM SSC Events / Workshops	Introducing Skills Internship - Speed Network and Learn from your Peers TFDL 6th Floor, Grad Commons	Registration Required
10:00 AM - 11:50 AM SSC Events / Workshops	Strategies for Writing a Literature Review TFDL Gallery Hall	Registration Required
10:00 AM - 11:30 AM SSC Events / Workshops	Plagiarism: What it is and how to avoid it TFDL 412	Registration Required
10:40 AM - 11:18 AM SSC Events / Workshops	Demonstration: Research Tools, Reference Management SSC Classroom (TFDL 304)	Registration Required
11:20 AM - 11:50 AM SSC Events / Workshops	Demonstration: Spatial Data SSC Classroom (TFDL 304)	Registration Required
12:00 PM - 01:00 PM SSC Events / Workshops	Lunch, Sponsored by Libraries and Cultural Resources TFDL Gallery Hall	Registration Required
12:30 PM - 01:00 PM SSC Events / Workshops	Demonstration: Research Survey Tools, Qualtrics SSC Classroom (TFDL 304)	Registration Required
01:00 PM - 01:30 PM SSC Events / Workshops	Demonstration: Analyzing Data with Quantitative Tools, IBM, SPSS SSC Classroom (TFDL 304)	Registration Required
01:00 PM - 02:20 PM SSC Events / Workshops	FGS Graduate Student Panel: Myth busting Norms, the Honor List and Power of Grad	Registration Required

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- Once you click on “International Student Services (ISS)”, you are able to see appointment availability in two ways, either by viewing the calendar or by appointment type. We recommend you click on View Calendar.



**UNIVERSITY OF CALGARY** | Learning Support and Advising Portal  
Appointment Booking | Events and Workshops

SCREEN OPTIONS: Hide Menu | YOU ARE HERE: MyAccount / International Student Services (ISS) / ISS Advising Appointments

**ISS Advising Appointments**

**NOTE: if you do not see available appointments it means they are booked. Please check regularly as appointments do get cancelled and re-opened for booking!**

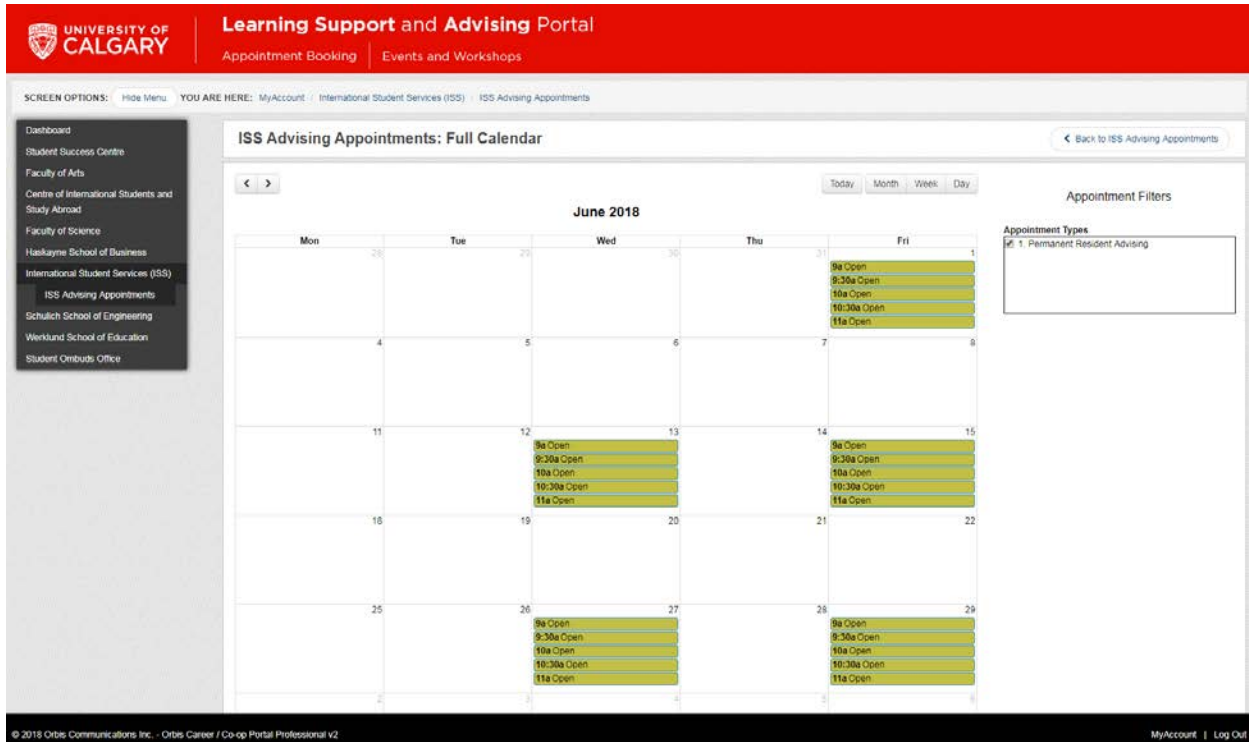
We have an International Student Specialist who provides Permanent Residence Support. Please note our specialist is only on campus four times a month - we value your patience in meeting with her. Please also note that appointments are **only available to students who have first attended a general Permanent Residence Information Session**. If you have not attended one, please visit our ISS Calendar of Events to register for an upcoming session: <http://www.ucalgary.ca/iss/calendar>. We will cancel your appointment until after you have attended a session, to open up space for other students.

Please also note that our PR specialist does not represent students, and therefore is unable to review your full PR applications. However, she can address any general questions, concerns or confusions you may have regarding the application process and eligibility requirements.

Please select a booking option:

[View Calendar](#) | [Book by Appointment Type](#)

- You will then be able to see our Permanent Residence Specialist Advisor availability on a monthly basis.



The screenshot shows the 'Learning Support and Advising Portal' with the 'ISS Advising Appointments: Full Calendar' for June 2018. The calendar is viewed in a monthly grid format. The days shown are Monday through Friday. Availability is indicated by yellow bars with text labels such as '9a Open', '9:30a Open', '10a Open', '10:30a Open', and '11a Open'. The appointment filters on the right side of the calendar are set to 'Permanent Resident Advising'. The page footer includes copyright information for Orbis Communications Inc. and a 'MyAccount | Log Out' link.

- Please select the date and time when you would like to book your appointment based on your availability, provide a phone number and reason for booking your appointment. If you have specific questions at the time of booking your appointment, please write them in the reason for visit box so our Permanent Residence Specialist Advisor can better support you and more time will be available for further questions if any come up during your one-on-one meeting.
- Once you have entered your phone number and questions, click on **“Book Appointment”**.
- If you need to cancel your appointment, please do so 24 hours in advance, so other students who want to get an appointment with our advisor are able to see the new availability and sign up for the one-on-one meeting.