



## CHOOSING A CELL PHONE PLAN

In general, there are two types of cell phone plan: post-paid and pre-paid. You'll need to decide which option works best for you. Cell phone plans in Canada are quite expensive.

### CAN I USE A CELL PHONE FROM A DIFFERENT COUNTRY?

Possibly. A cell phone from outside Canada must be Global System for Mobile Communication (GSM) enabled and have an "unlocked" SIM card. This means the SIM card is not restricted to a particular service provider and can be removed or replaced.

### FINDING A SERVICE PROVIDER

Major	Minor
<ul style="list-style-type: none"> <li>- Bell</li> <li>- Rogers</li> <li>- Telus</li> </ul>	<ul style="list-style-type: none"> <li>- Koodo</li> <li>- Wind Mobile</li> <li>- Virgin Mobile</li> <li>- Freedom</li> </ul>
Differences	
<ul style="list-style-type: none"> <li>- Tend to have more comprehensive plans</li> <li>- Might be more expensive</li> <li>- Tend to enforce contracts</li> </ul>	<ul style="list-style-type: none"> <li>- Fewer plan options</li> <li>- More affordable cell phone plans</li> <li>- Do not enforce contracts</li> </ul>

Post-Paid Plans	Pre-Paid Plans
<ul style="list-style-type: none"> <li>- Post-paid plans are the most common</li> <li>- You'll sign a contract that establishes how much you'll pay per month and the services included in your plan</li> <li>- The plan can be up to 2 years long.</li> <li>- Plans can work with an existing phone (you would need to purchase a compatible sim card) or include purchase of a phone, in addition to services.</li> </ul>	<ul style="list-style-type: none"> <li>- Pre-paid plans usually require that you buy a sim card to activate and pay for a certain amount of minutes of services to use up.</li> <li>- You would continue to buy minutes of services as you use them or need more.</li> </ul>

### DOCUMENTS TO BRING WITH YOU

- Current Canadian address of residence (lease or rental agreement)
- Letter of Enrolment (download from your student centre)
- Study Permit (if you have one)
- Valid government-issued photo identification such as your passport
- The provider may ask for your Social Insurance Number (SIN), you do **not** need to share this information with them

### QUESTIONS TO ASK WHEN DECIDING ON A SERVICE PROVIDER?



- Are there restrictions on long-distance or international calling?
- Will I need caller identification or voicemail?
- Will I be charged fees for roaming?
- Will I be charged fees for ending a contract?
- Is mobile data included? Is it unlimited or are there restrictions?

## MAKING CALLS

To call long-distance, you must first enter 011, then the [country code](#), then the area code and telephone number.

To call a local number, you only need to dial the area code and telephone number (10 digits in total). The UCalgary Student's Union has a free phone located behind the information desk near International Student Services for local calls only ([MSC 275](#)).

<b>403</b>	<b>000 - 0000</b>
AREA CODE	TELEPHONE NUMBER

<b>1</b>	<b>587</b>	<b>000 - 0000</b>
LONG DISTANCE	AREA CODE	TELEPHONE NUMBER

### IMPORTANT NUMBERS TO KNOW


- University of Calgary Campus Security or to request [Safewalk](#): 403.220.5333
- Emergency Services (24-hour Canada-wide emergency contact for fire, ambulance, police): 911
- [Healthlink](#) (24-hour free phone line for non-emergency health questions): 811
- UCalgary Wellness Centre: 403.210.9533

### MUST APPS TO DOWNLOAD

- Google Maps
- Transit
- Uber
- Calgary Transit
- UC Emergency
- Weather apps
- Translation services
- Instagram
- Facebook
- WhatsApp
- WeChat

### SERVICE PROVIDER LOCATIONS AROUND CALGARY

There are several providers near campus - shopping malls often have several providers in them, so you can talk with a few to see what meets your needs. You can check their websites first to learn about options before visiting. Click [here](#) to see the locations on a map.

	NORTH HILL MALL	MARKET MALL	CORE SHOPPING CENTRE	CHINOOK CENTRE	SOUTHCENTRE MALL	SUNRIDGE MALL
	1632 14 Ave NW, Calgary, AB T2N 1 M7	3625 Shaganappi Trail NW, Calgary, AB T3A 0E2	751 3 St SW Calgary, AB, T2P 4K8	6455 Macleod Trail SW, Calgary, AB T2H 0K9	100 Anderson Rd SE, Calgary, AB T2J 3V1	2525 36th St NE, Calgary, AB T1Y 5T4
Distance from UCalgary	Drive: 7 min Transit: C-Train 201 21 min	Drive: 5 min Transit: Bus #72, #408, #31 14-18 min	Drive: 12 min Transit: C-Train 201 32 min	Drive: 16 min Transit: C-Train 201 51 min, or bus #73 70 min	Drive: 23 min Transit: C-Train 2017 59 min	Drive: 21 mi Transit: Bus #19 62 min or #72 54 min
ROGERS	✔?	✔?	✔?	✔?	✔?	✔?
TELUS	✔?	✔?	✔?	✔?	✔?	✔?
BELL	✔?	✔?	✔?	✔?	✔?	✔?
FIDO	✔?	✔?	✔?	✔?	✔?	✘?
KODOO	✔?	✔?	✔?	✔?	✔?	✔?
VIRGIN MOBILE	✔?	✔?	✔?	✔?	✔?	✔?
FREEDOM	✔?	✔?	✘?	✔?	✘?	✘?
CHATR	✘?	✔?	✘?	✘?	✘?	✔?