

How to verify if a supplier record exists in PeopleSoft (Active or Inactive) – Business or Individual (i.e. non-employee)

Getting Started: Confirm if a supplier record exists (active or inactive) in PeopleSoft (PS) before starting a requisition or

PRQ.

Searches are for any business or individual active or inactive

Below are detailed navigation steps, however for direct navigation please proceed to My Work >

"PS Finance & Supply Chain > Finance tile > Supplier > Add/Update Supplier use the 'Supplier Name"

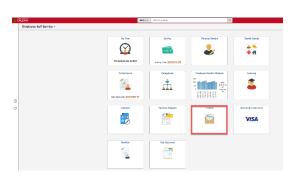
field

Depending on your access, the views indicated may not be exactly as pictured

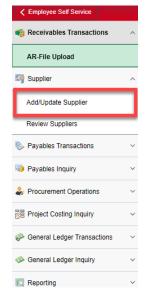
Step 1: Navigate to the PeopleSoft (PS) portal using My work > Direct access > PS Finance & Supply Chain (or FS PeopleSoft)



Step 2: Within PS Finance navigate the Main Menu to the "Finance" menu



Step 3: Under the "Supplier Information" section Choose "Add/Update" then "Supplier"



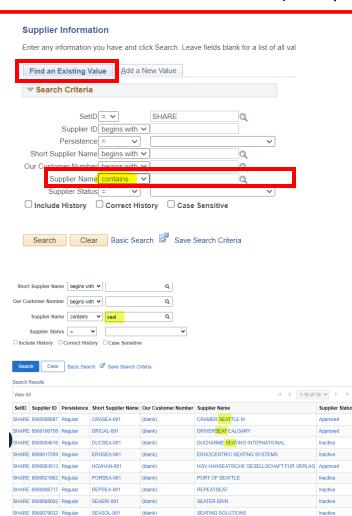


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Step 4: Under the "Find an Existing Value" tab

Use the "Supplier Name" field. Change the drop down from Begins to "contains", then use all or part of the supplier's Name to search (not case sensitive)

TIP: using only part of the name results in more results eg: last name only, in this case "seat"



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Step 5: Populate the supplier name field with all or of part of the supplier name (not case sensitive)

Then hit enter or "SEARCH" button. This results in a list of all records containing the name searched, or "no matching values found" proceed to next steps

Step 6: #2 column indicates the assigned Supplier ID number of the record, results mean a supplier record exists in PS. The last column (Approved or Inactive) indicates the current status of the record

Step 7: If the supplier record is Approved = Active and the supplier information is correct (click into the record to verify supplier information)

Proceed to submit a requisition or PRQ using the full Supplier ID number.

Step 8: If the supplier record is Approved but requires updating please fill in a Supplier Change Request form and send it to uofcsuppliers@ucalgary.ca and include any back-up documentation that indicates the refreshed data for the record (ie invoice, quote, email, website with supplier name, complete mailing address, email contact & telephone number)

Step 9: If the supplier record is Inactive, send email a request to activate to uofcsuppliers@ucalgary.ca and include any back-up documentation that indicates the refreshed data for the record (ie supplier name, complete mailing address, email contact & telephone number)

Reasons for inactive status:

- No payment issued over the last 18 months
- Missing supplier data i.e., banking information
- Old supplier data that requires updating

For more information on a specific supplier please contact UService at (403) 210-9300 or finance@ucalgary.ca

Step 10: If there are no results or 'no matching values', a request will be required for new Supplier record ID #. Please proceed to the **New Supplier Request** form steps from this website. Email the form to newsuppliers@ucalgary.ca.

(END)

If you have any questions or need further assistance, please contact UService at (403) 210-9300 or finance@ucalgary.ca

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