

Effective January 31, 2025

Using Finance & SCM eForms

Purpose: This quick reference guide shows you how to access, create, view, update and/or approve a Finance & SCM eForms in the PeopleSoft fluid user interface.

Finance is moving away from using pdf forms to request items (invoices, journal transfers, and delegation are examples) to an electronic form or eForm.

Audience: All University of Calgary users that submit pdf forms to Finance and Supply Chain Management to complete their daily tasks.

Accessing the eForms

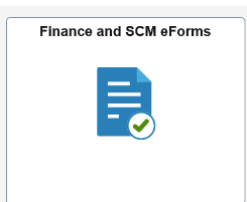
There are multiple ways to reach the Finance & SCM eForms, and we will review them here.

1. Using the Functional Tiles

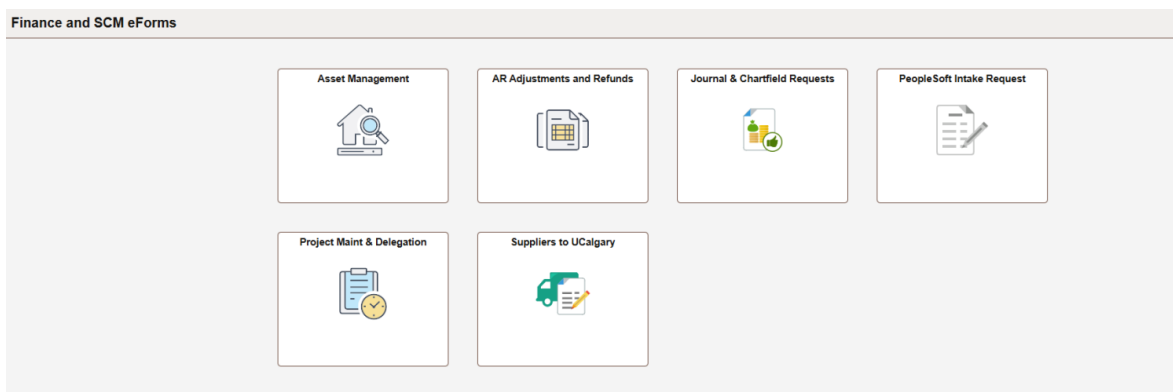
Log in to PeopleSoft Portal – my.ucalgary.ca

Navigate to the Employee Self Service home page- My Work >Direct Access > PS Finance and Supply Chain or Use Quick Link [PS Finance and Supply Chain](#).

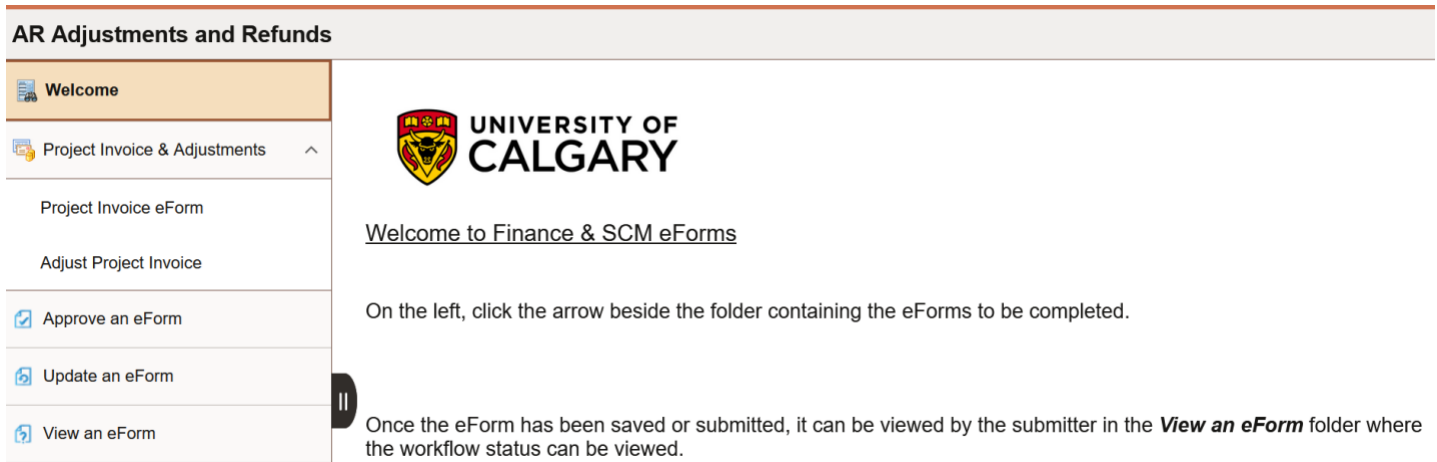
Click on the Finance & SCM eForms tile on the Employee Self Service Homepage.



This functional tile takes you to the Dashboard for eForms (i.e. A list of available areas with eForms that can be accessed).



When you click on the specific tile, it will present a Navigation Collection of the eForms that are available to be submitted, viewed, updated, and approved.



AR Adjustments and Refunds

Welcome

Project Invoice & Adjustments ^

- Project Invoice eForm
- Adjust Project Invoice

Approve an eForm

Update an eForm

View an eForm

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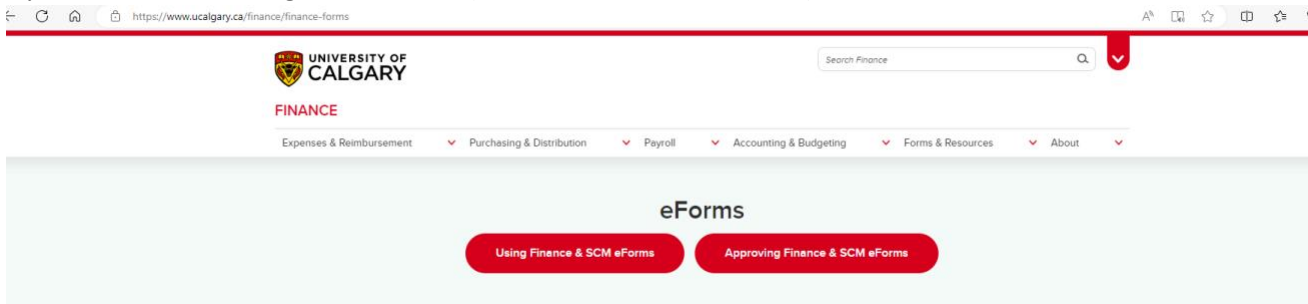
Welcome to Finance & SCM eForms

On the left, click the arrow beside the folder containing the eForms to be completed.

Once the eForm has been saved or submitted, it can be viewed by the submitter in the **View an eForm** folder where the workflow status can be viewed.

2. From the Finance Form, Procedures, Guidelines and Handbooks web page <https://www.ucalgary.ca/finance/finance-forms>

Click on the eForm link you need, and it will take you to the eForm Add Task. If you have not signed into PeopleSoft, you will be asked to sign in with MFA (Multi Factor Authentication).



https://www.ucalgary.ca/finance/finance-forms

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FINANCE

- Expenses & Reimbursement
- Purchasing & Distribution
- Payroll
- Accounting & Budgeting
- Forms & Resources
- About

eForms

- Using Finance & SCM eForms
- Approving Finance & SCM eForms

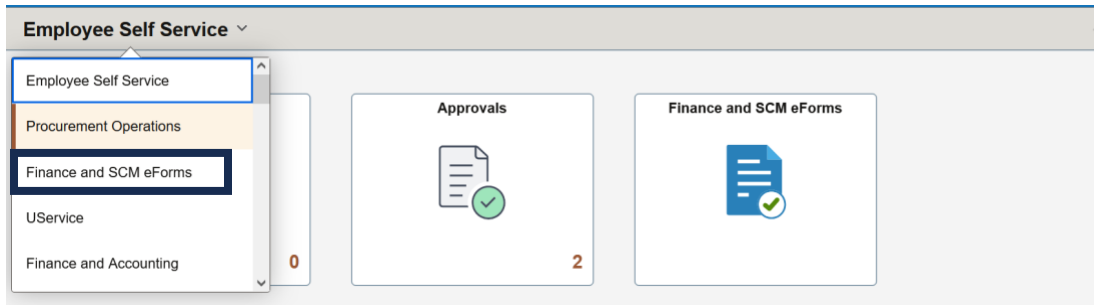
Forms

If you're unable to find what you're looking for, please contact UService: [ucalgary.ca/useservice](https://www.ucalgary.ca/useservice).

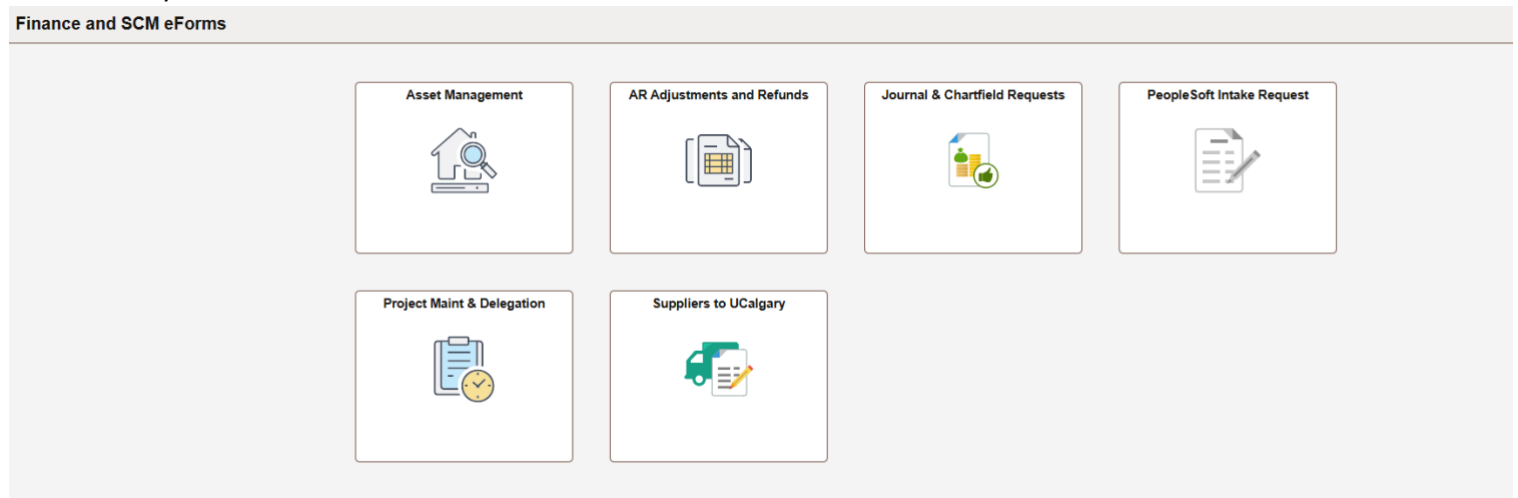
Accounts Receivable Adjustments and Refunds ^

Invoicing	Payment Options	Refunds	Collections and Write-offs
<ul style="list-style-type: none"> Project Invoice (eForm) Adjust Project Invoice (eForm) 	<ul style="list-style-type: none"> Payment By Credit Card Request Form *REVISED (facilitate payment of an 	<ul style="list-style-type: none"> Customer refund request form (request a refund to a customer with a credit 	<ul style="list-style-type: none"> Write-off request form (when an invoice has become uncollectable and needs to be

- From the Finance and SCM eForms Homepage, found in the dropdown list by clicking on arrow next to Employee Self Service



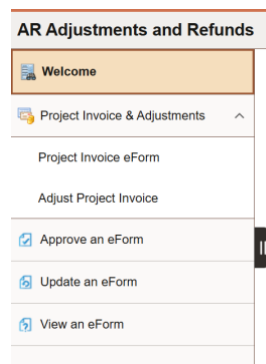
This will take you to the eForms Dashboard to select the Finance area.




Using eForms


Add a new eForm

To access the available eForms select the tile on the dashboard for the group of forms you need. It will open a Navigation Collection and show a list of the available eForms which matches the list of pdf forms on the Finance Forms web page. Click on the eForm that you wish to submit.



The black button  on the left side of the page will expand or collapse the Navigation Collection.

The Form ID in the right-hand corner is a unique identifier for the submitted form - it can be used on the 'Update an eForm' or 'View an eForm' folder to pull up a submitted/saved eForm.

The  icon at top of the page indicates that it is in the '**Add an eForm**' mode.

Yes/No Checkboxes may expand the sections or show other sections in the form. This may be additional information required for a request or contain information that pertains to the eForm i.e. Form Instructions.

Yes to 'Rebill Invoice' opens a new Section called 'Elements to Adjust'.

Type of Adjustment

Reverse Invoice No

Rebill Invoice No

*Adjustment Reason

Additional Information for Adjustment

Invoice Information


Type of Adjustment

Reverse Invoice No

Rebill Invoice Yes

*Adjustment Reason

Additional Information for Adjustment

Elements to Adjust 

Change Customer No

Change Currency No

Change Chart Fields No

Change Invoice Amount No

Invoice Information

Yes to 'View Form Instructions' expands the current section with additional information.

View Form Instructions No

Customer Information

View Form Instructions Yes

Guidelines for Completing this Form:

IMPORTANT - All invoice requests must have documentation that supports the revenue items being billed. Supporting documentation examples are:

- * Work Order
- * Purchase Order
- * Customer communication
- * Contract

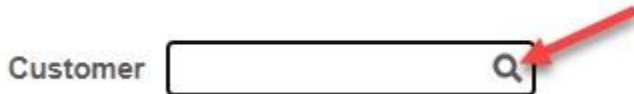
For expense reimbursements, a screenshot of the recorded expense in the project is also required.

All fields marked with an asterisk * are required. Incomplete requests can not be submitted.
Customer Info

- Enter the PeopleSoft Customer Number: If you do not know it, use the magnifying glass to search by customer name.
- PeopleSoft Location Number: The Primary Location for the customer will be auto populated, if you require a different location, click the magnifying glass to search all active locations. To view full address, you will need to select the location to view on the main page.
- Contact Name Email Address: The Primary Contact will auto populate. To change the contact, use the magnifying glass to search active contacts. Note that the contact must have an active email address on file to proceed with billing. If your contact does not have an email address please request an update to the contact by emailing finance@ucalgary.ca.

Any field that has an asterisk beside it is a required field and the eForm cannot be submitted until it is populated.

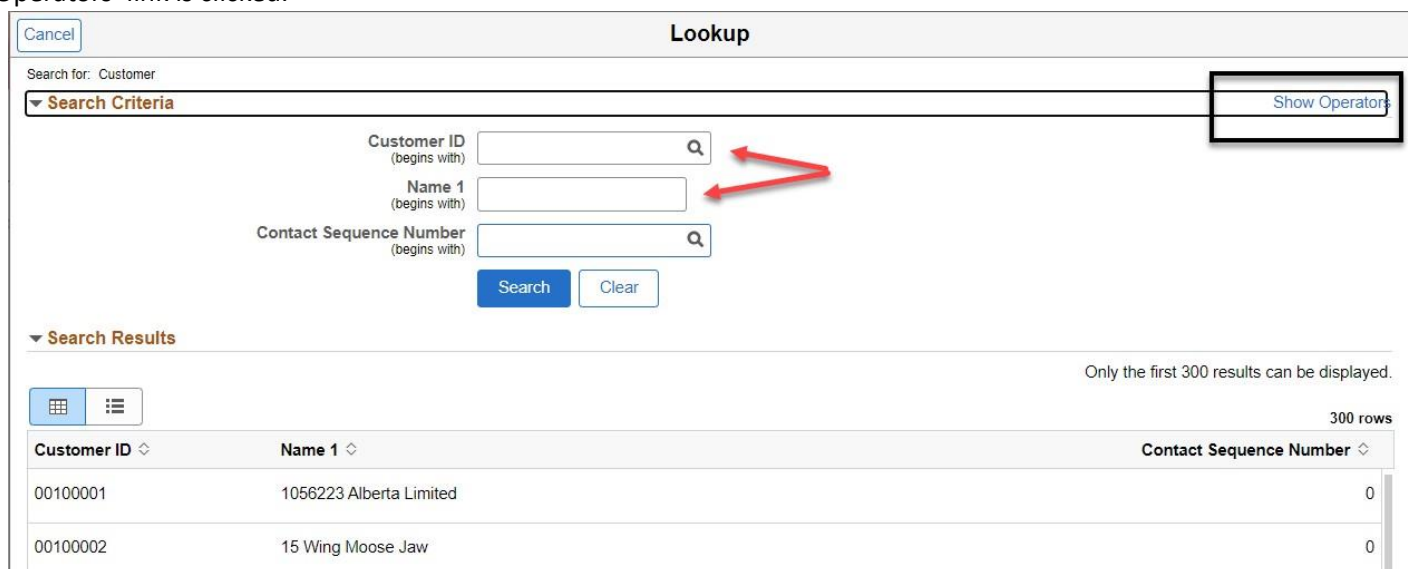
The magnifying glass next to a field indicates there is a search page that can be used to populate the data.



A Lookup window will pop up, if it does not pop up, check the settings on the browser to ensure Pop Up Blockers are turned off.

For information on [How to Turn off Pop Up Blockers](#)

The Search Criteria box is not automatically expanded - click the arrow beside 'Search Criteria' to expand and view the search parameters. The search parameters are defaulted to 'begins with', other options are available if the 'Show Operators' link is clicked.



Lookup

Search for: Customer

Search Criteria Show Operators

Customer ID (begins with)

Name 1 (begins with)

Contact Sequence Number (begins with)

Search Results Only the first 300 results can be displayed.

300 rows

Customer ID	Name 1	Contact Sequence Number
00100001	1056223 Alberta Limited	0
00100002	15 Wing Moose Jaw	0

Cancel
Lookup

Search for: Customer

▼ **Search Criteria** Hide Operators

Customer ID	begins with	<input type="text"/>	Q
Name 1	contains	<input type="text"/>	
Contact Sequence Number	=	<input type="text"/>	Q
	not =	<input type="text"/>	
	<	<input type="text"/>	
	<=	<input type="text"/>	
	>	<input type="text"/>	
	>=	<input type="text"/>	
	between	<input type="text"/>	
	in	<input type="text"/>	

▼ **Search Results**

Only the first 300 results can be displayed.

Grid View
 List View

300 rows

Customer ID	Name 1	Contact Sequence Number
00100001	1056223 Alberta Limited	0

Once the search results have populated, click on the item you want to see its data.

If there is an arrow in the field, there is an associated dropdown list.

Currency Code

Canadian Dollar ✓

Canadian Dollar

US Dollar

European Dollar

Great Britain Pound

Australian Dollar

Dutch Krone

Qatar Dollar

Czech Krown

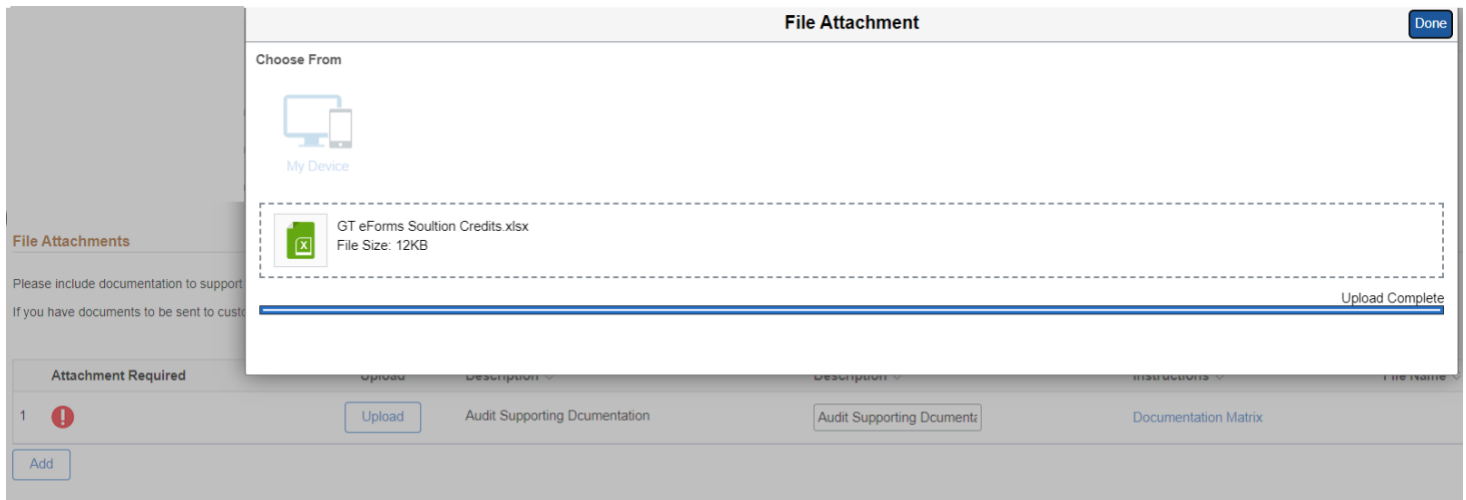
Attachments can be added at the bottom of the page to support the request. If there is a red circle with an exclamation mark, then an Attachment is required, and the form cannot be submitted without an attachment.

File Attachments

Please include documentation to support your invoice request. See the Documentation Matrix link for more information.
If you have documents to be sent to customer, click Add and select Customer Invoice backup.

Attachment Required	Upload	Description	Description	Instructions	File Name	Delete
1	<input type="button" value="Upload"/>	Audit Supporting Documentation	Audit Supporting Document	Documentation Matrix		<input type="button" value="Delete"/>

To add an attachment, click the Upload button and find the document/excel spreadsheet/screen shot needed. Once uploaded click Done.



If more than one document needs to be attached, click the 'Add' button to add a new row and then follow same steps to upload a second document.

Once a document is uploaded, it can be viewed by clicking on the 'View' button or replaced by clicking on the 'Replace' button.



If there are additional comments that pertain to the eForm being submitted, they can be entered in the Comments section at the bottom of the page. Click the arrow to expand the comments section.



Some eForms can have their data pre-populated using a search page.



Type of Adjustment

Reverse Invoice Yes

Please click **Submit** at the bottom of the page to have your request to reverse an invoice approved and actioned.

Rebill Invoice No

*Adjustment Reason

Additional Information for Adjustment



Invoice Information

Business Unit	RESRC	Invoice Date	2023/07/12
Invoice	RTA000000044	Invoice Name	
Customer	00100636		
Project	10035090		
Invoice Amount	\$40,000.00		
Invoice Balance	\$40,000.00		
Number of Invoice Lines	1		

Once the form is complete, click the 'Submit' button at the bottom of the page. If a required field is not completed or a mandatory attachment is not included, an error message will pop up identifying what changes need to be made before the submission will be accepted.

Click 'OK' on the error message and then update the necessary fields.

*Line Description	*Line Amount	GST	*Project Business Unit(UCP01 or RESRC)	*Project	Fund	Department	*Revenue Account	Internal	*Activity
1 Test	\$100.00	No	UCP01	10030423	60	28110			40006

Total Invoice Amount

Total Line Amount	\$100.00
Total GST Amount	\$0.00
Total Invoice Amount	\$100.00

Revenue Account is required on row 1
An attachment with the description Audit Supporting Documentation is required for this form. (24842,41)

File Attachments

Please include documentation to support your invoice request. See the Documentation Matrix link for more information.
If you have documents to be sent to customer, click Add and select Customer Invoice backup.

Once submitted, a results page will load.

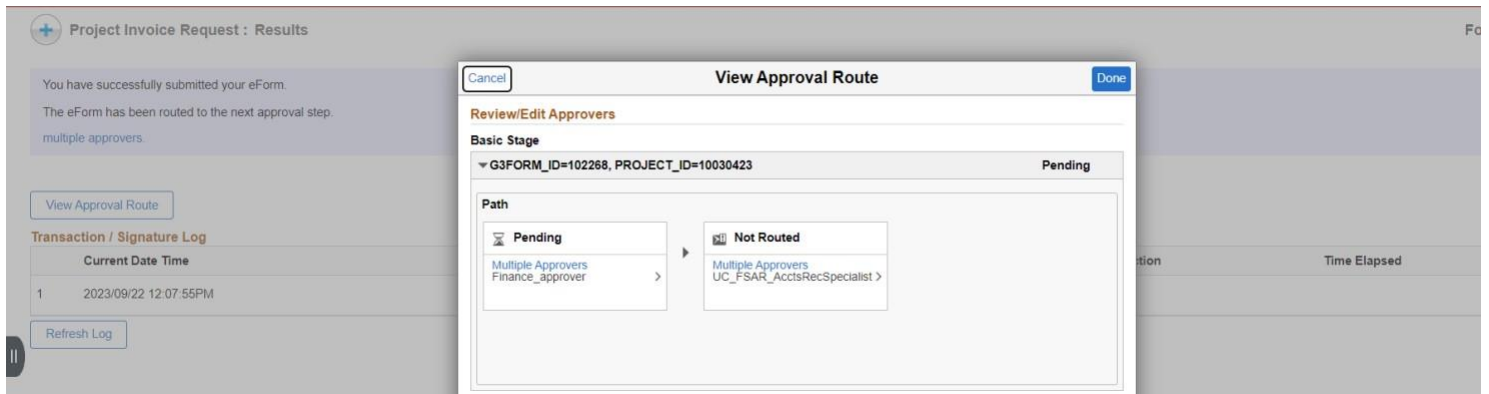
Project Invoice Request : Results Form ID 102268

You have successfully submitted your eForm.
The eForm has been routed to the next approval step.
[multiple approvers.](#)

Transaction / Signature Log 1 row

Current Date Time	Step Title	User ID	Description	Form Action	Time Elapsed
2023/09/22 12:07:55PM	Initiated	04021374	Kronen, Karin	Submit	

The 'View Approval Route' button will show the Workflow that the request will follow and the status at each stage.

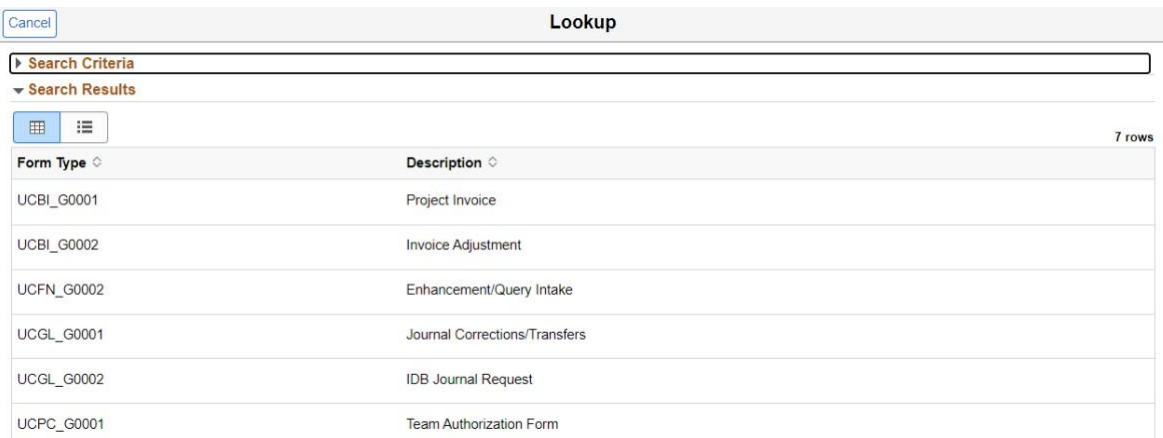


If there is a 'Multiple Approvers' link, click it to see who can approve the eForm.

Approve an eForm

This folder is where the eForms requiring approval will be located. When the folder is clicked on a Search page will appear. Enter any of the Search parameters to begin your search. Please note, approvers will only see the eForms that have been assigned to them.

If you know the Form ID, enter it to pull up the specific eForm, or click the magnifying glass next to 'Form Type' for a list of eForm types.



Finance & SCM eForms

Search by:

Form ID Begins With ▾

Form Type Begins With ▾ 🔍

Form Status is Equal To ▾

Department/Faculty Begins With ▾

Original Operator Begins With ▾ 🔍

Click Search

Finance & SCM eForms 🏠 🔍 ⋮ 🗑️

Search by:

Form ID Begins With ▾

Form Type Begins With ▾ 🔍

Form Status is Equal To ▾

Department/Faculty Begins With ▾

Original Operator Begins With ▾ 🔍

Search Clear

	Form ID	Form Type	Form Status	Department/Faculty	Original Date	Last Operator	Last Date
	100315	UCFN_G0002	Pending	N	2023-08-17	04291317	2023-08-17
	102222	UCFN_G0002	Pending	N	2023-09-21	10010949	2023-09-21
	102239	UCFN_G0002	Pending	N	2023-09-21	04291317	2023-09-21

3 rows

Click on any of the results to access the eForm that needs to be approved.

After an eForm is reviewed, it can be Denied, Recycled, Pushed-backed or Approved.

[View Approval Route](#)

Search
Save eForm
Deny
Recycle
Submit Update/Approve

- **Deny:** Request cannot move forward, and a new request will need to be created.
- **Recycle:** Sends the eForm back to the original submitter.
- **Approve:** Request is moved to next workflow or authorization leveller is sent to PeopleSoft (Executed).

Update an eForm

If an eForm was initiated but not completed and then saved, it can be found in the '**Update an eForm**' folder.

If an eForm has been returned to the requestor to edit and/or add information, it can also be found in the '**Update an eForm**' folder.

Once the eForm has been updated the requestor can *Resubmit* or *Withdraw* the request.




- **Withdraw:** The request will be cancelled and not be processed any further.
- **Resubmit:** The request will be put back into Workflow and will be routed to the Approver at the next step.

View an eForm

Once an eForm has been submitted, it can be found in the '**View an eForm**' folder. These eForms are Read Only and cannot be edited. The stage the submitted eForm is at currently can be seen by clicking View Approval Route'.



The 'Next' button will go to the Form History page where the Current Step, Form Action and Time elapsed can be seen.

 View a Project Request : Form History Form ID 101469

[View Approval Route](#)

Transaction / Signature Log 1 row

	Current Date Time	Step Title	User ID	Description	Form Action	Time Elapsed
1	2023/09/12 12:25:18PM	Initiated	04021374	Kronen,Karin	Submit	

[Refresh Log](#)

[Search](#) [Previous](#)