We would like to welcome you to Residence at the University of Calgary. We realize that with COVID-19, we now have a new normal. With the new normal—we have several restrictions that need to be in place, we can assure you that our Residence team will continue to offer programs to support student wellness, academic excellence, leadership engagement, and social connections for students living in residence. The health and safety of students is our number one priority.

The University of Calgary is closely monitoring Immigration, Refugees and Citizenship Canada (IRCC) updates to travel exemptions and restrictions to help support students by ensuring you have all the necessary information for both before arriving on campus and while you are living with us.

In this document you will find information on travelling to Canada and support systems we have in place to help you during your self-isolation in residence for both when you arrive on campus and if you get sick while in residence.

Residence Services is committed to providing a safe place to live, adhering to Alberta Government and Alberta Health Services (AHS) guidelines, well-maintained residence buildings with extended cleaning schedules, proper food preparation and meal delivery as well as supporting students during and after self-isolation.

For the safety of our campus community, UCalgary students, faculty, staff, as well as visitors to campus, will be required to wear non-medical masks in indoor public spaces at all Calgary campuses.

Students living in residence buildings will be required to wear non-medical masks when they step out of their unit/apartment—all common areas, elevators, lobbies, hallways and laundry rooms etc. 

ARRIVING RESIDENTS
SELF-ISOLATION AND QUARANTINE

Residence Services has put together a self-isolation plan where you could live comfortably during this self-isolation period conveniently right on campus if you have a residence booking.

Residence Services will only be offering self-isolation for those that have a residence booking.

Self-isolation units are available prior to the start of the winter term. Incoming international students who have an active residence booking and are arriving from outside of Canada are able to self-isolate in Residence.

Please visit our self-isolation page for complete detailed information and to book a self-isolation unit with residence before you arrive.

Not Sure of Arrival Date:

International students that have a booking and are not sure of their arrival date, should contact Residence Services at campusservicecentre@ucalgary.ca to inform them once they have a confirmed date. Residence Services will adjust arrival date in the system to make sure that the booking is not cancelled.

Self-isolation during the winter term:

Residence Services does have rooms set aside for self-isolation for those residents living with us that need to self-isolate.

ARRIVING RESIDENTS
SELF-ISOLATION SERVICES

If you would like to book a self-isolation unit with Residence, please complete the online form.

Please visit our self-isolation page for complete detailed information.

Self-Isolation fees (arriving prior to Jan. 1)

- Housing will be charged at $30/night prior to Jan. 1
- **Meals from Dec. 24 to Jan. 1** (lunch/dinner combo $25/day | three meals per day $34/day)

Self-Isolation Fees (Jan. 2 or after)

- **Food** - included for meal plan holders
- **Food** - for NON meal plan holders
  - Three meals per day $34/day
  - Lunch/dinner combo $25/day
  - Breakfast $9/day
- Housing will be included in your residence fee for Winter 2021

Services and Amenities while self-isolating:

- Housing
- Housekeeping
- Wellness/ Self-care kit
- Laundry (extra fee)
- Arrival Food Package
- Food for Winter 2021
- Deliveries
ARRIVING RESIDENTS
SELF-ISOLATION SERVICES

Living in residence means engaging in community and seeking support from other students, Residence Services and the university campus.

We are excited to provide you with numerous opportunities to engage in social connections, mental health and academic programs.

**Residence programs and support:**
- Student Leader Support
- Wellness in Residence
- Academics in Residence
- Social Connections

**Campus programs and support:**
- Mental health support
- Peer support
- Group support
- Workshops and training

**International Student Services:**
- Immigration Information
- Medical Insurance
- Transition support advising
- Career Services International Student

We look forward to welcoming you to Residence this winter. If you have any questions or concerns with your stay please contact our office at campusservicescentre@ucalgary.ca.