

UCalgary Residence Wi-Fi Guides

Connecting to AirUC- and Eduroam

Select a device type below to get started

1. [Android Phones & Chromebooks](#)
2. [iPhones & iPads](#)
3. [Windows Laptops](#)
4. [Mac Laptops](#)



For demonstration purposes, this guide uses AirUC-Secure & AirUC-Residence. However, **similar instructions are applicable to Eduroam.**

To connect to Eduroam, your **entire UCalgary email address** will be used as your **username.**



UCalgary Wi-Fi Guide

Android Phones & Chromebooks

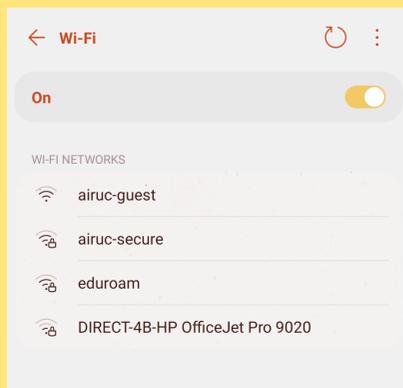


Follow these steps to get connected!

1

Finding a Network

In Wi-Fi settings, select '**AirUC-Secure**' from the list of network connections



2

Username and Password

Network Username: the first half of your UCalgary email address (eg. firstname.lastname format)

Network Password: the same password to access your university email

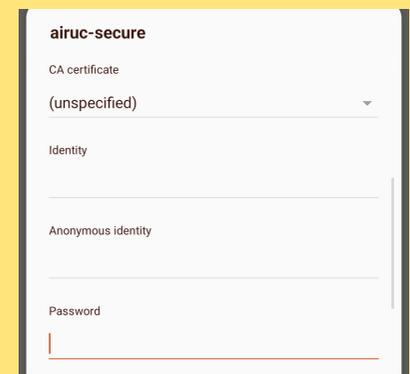
You should be able to proceed without needing to enter an anonymous/additional identity.

3

Additional Info

Android devices often need additional network information. *Try adjusting these settings:*

- Change the '**EAP Method**' to '**PEAP**' (default is LEAP)
- If prompted, set the '**Phase 2 Authentication**' to '**MSCHAPV2**'
- For the '**CA Certificate**', select '**Do Not Validate**' or '**Use System Certificates**'
- If prompted, set the '**Online Certificate Status**' or '**Request Certificate Status**'
- Set the '**Domain**' to `ucalgary.ca`

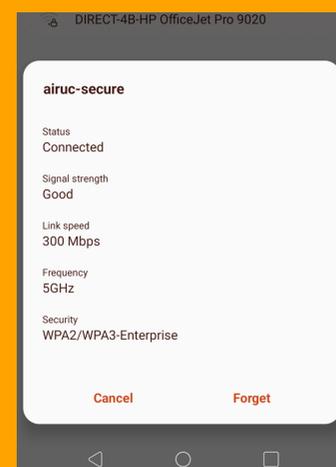


Having difficulty connecting?

Try forgetting the network!

This might be helpful as the network might be trying to remember and use a previously entered username and password from your last login (especially if you've changed your password since).

- Select **AirUC-Secure**
- Click '**Forget**' within the pop-up window
- Reconnect** to the network using your updated password



Please note: connection settings may differ between devices.
Still having issues? Contact [UService IT](#).



UCalgary Wi-Fi Guide

iPhones & iPads

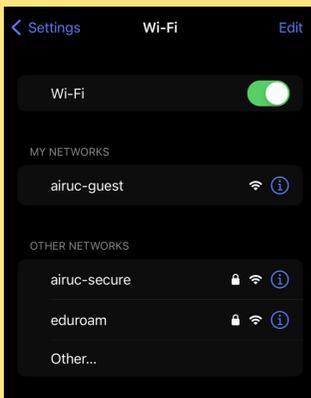


Follow these steps to get connected!

1

Finding a Network

In Wi-Fi settings, select '**AirUC-Secure**' from the list of network connections

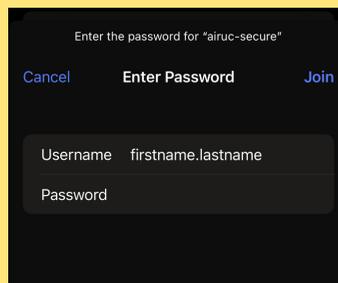


2

Username and Password

Network Username: the first half of your UCalgary email address (eg. firstname.lastname format)

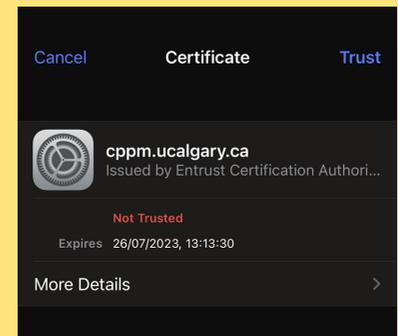
Network Password: the same password to access your university email



3

System Certificates

Click '**Trust**' to accept the system certificates

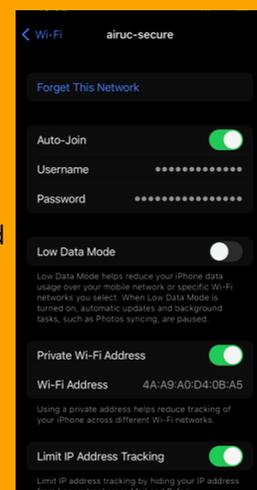


Having difficulty connecting?

Try forgetting the network!

This might be helpful as the network might be trying to remember and use a previously entered username and password from your last login (especially if you've changed your password since).

1. Select **AirUC-Secure**
2. Click '**Forget This Network**'.
3. **Reconnect** to the network using your updated password

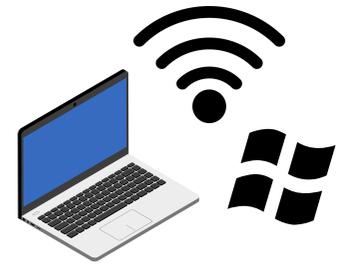


Please note: connection settings may differ between devices.
Still having issues? Contact [UService IT](#).



UCalgary Wi-Fi Guide

Windows Laptops



Follow these steps to get connected!

1

Finding a Network

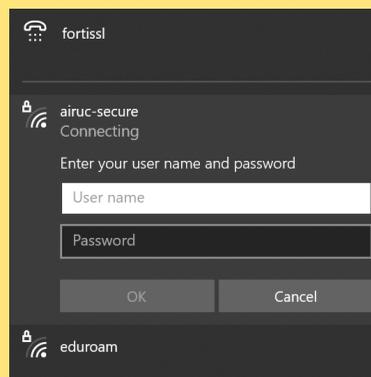
From your taskbar (or similarly from *Wi-Fi Settings > Show Available Networks*), click on the **Wi-Fi icon** and select **AirUC-Secure**

2

Username and Password

Network Username: the first half of your UCalgary email address (eg. firstname.lastname format)

Network Password: the same password to access your university email

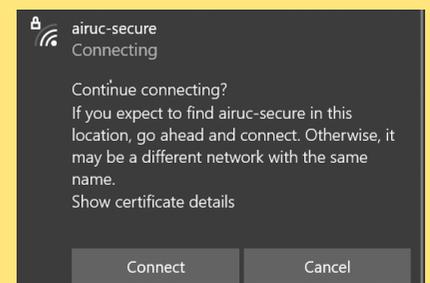


Hint: selecting '**Connect Automatically**' will save you time reconnecting to previously connected networks as you move around campus or turn your device on/off!

3

Network Security

On the '**Continue Connecting?**' window, click '**Connect**'



Having difficulty connecting?

Try forgetting the network!

This might be helpful as the network might be trying to remember and use a previously entered username and password from your last login (especially if you've changed your password since).

1. Right-click **AirUC-Secure**
2. Click '**Forget**' from the menu options.
3. **Reconnect** to the network using your new password



Please note: connection settings may differ between devices.
Still having issues? Contact UService IT.



UCalgary Wi-Fi Guide

Mac Laptops



Follow these steps to get connected!

1

Finding a Network

From the **Wi-Fi icon** in the **menu bar** (usually in the top right of your screen), select **AirUC-Secure** from the list of available networks

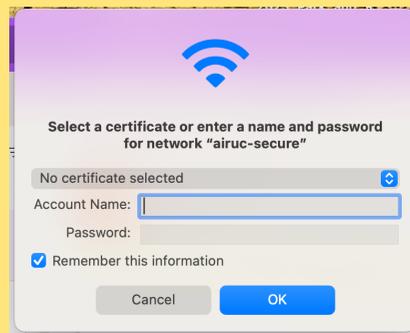


2

Username and Password

Network Username: the first half of your UCalgary email address (eg. firstname.lastname format)

Network Password: the same password to access your university email

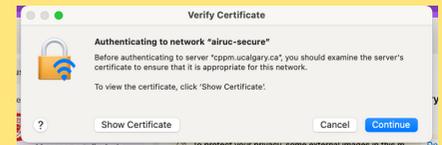


Hint: selecting '**Remember this information**' will save you time reconnecting to previously connected networks as you move around campus or turn your device on/off!

3

System Certificates

Click '**Continue**' to accept the system certificates.

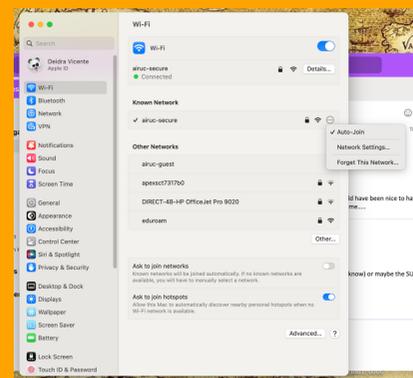


Having difficulty connecting?

Try forgetting the network!

This might be helpful as the network might be trying to remember and use a previously entered username and password from your last login (especially if you've changed your password since).

1. Click on **Wi-Fi Settings** from the **Wi-Fi icon** in the **menu bar**.
2. Click on the **minus sign** for **AirUC-Secure**.
3. Click '**Forget This Network**'.
4. **Reconnect** to the network using your new password



Please note: connection settings may differ between devices.
Still having issues? Contact [UService IT](#).

