COVID-19 Addendum to the Residence Services Agreement and Residence Community Standards
Academic Year 2020-2021

This document is a legally binding addendum ("Addendum") to the Residence Services Agreement and Residential Tenancy Agreement ("Agreement") and Residence Community Standards in response to the novel coronavirus SARS-CoV-2 ("COVID-19") pandemic. By accepting the terms of the Agreement, Residents agree to abide by all terms and conditions included within the Addendum until further notice or until the end of a Resident’s Agreement, whichever date occurs earliest. To the extent that there are any conflicts between the provisions of the Agreement and the provisions of this Addendum, the provisions in this Addendum shall supersede the conflicting provisions in the Agreement.

Residence Services will act in accordance with the Public Health Act and directives of the Chief Medical Officer of Health of Alberta. All residents are encouraged to comply with public health recommendations and must comply with public health orders issued by the City of Calgary, the Government of Alberta and the Government of Canada. Repeated failure to comply with public health orders could result in disciplinary action conducted in a manner consistent with the Residence Guidelines, Procedures, and Community Standards and/or Student Non-Academic Misconduct Policy. This may include residence probation and/or termination of a Resident’s Agreement. All complaints to Residence Services regarding violations of the Addendum will be investigated and handled in accordance with the Residence Guidelines, Procedures, and Community Standards.

Residence Services is taking precautionary measures designed to reduce the spread of COVID-19. These measures include:

- Increased cleaning frequency of high touch-point areas.
- Closure of traditional-style residence halls.
- Closure of non-essential common areas, including lounges, community kitchens, gyms, multipurpose rooms and study spaces.
- Restricting the number of residents allowed in essential common areas (i.e. elevators, laundry rooms) at once.
- Implementing a maximum two (2) Residents to one (1) washroom ratio in all single-student units.
- Modified residence life programming in adherence with public health guidelines.
- Providing dedicated space for residents to self-isolate for a suspected or confirmed case of COVID-19.

While Residence Services will take precautionary measures where possible, there is no guarantee that a Resident will not be exposed to or infected with COVID-19 while living in Residence.
The following conditions are in place, effective August 1st, 2020, until further notice:

**Health and Safety**

Residents must abide by all health and safety directives, including:

- Frequently checking the Government of Alberta COVID-19 website for the most up-to-date public health information and recommendations, found here: [alberta.ca/coronavirus-info-for-albertans](http://alberta.ca/coronavirus-info-for-albertans).
- Monitoring their own health, including using the Alberta Health Services COVID-19 Self-Assessment tool, found here: [myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx](http://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx).
- Reporting a suspected or confirmed case of COVID-19 to Residence Services, as described in “Reporting and Isolation”.
- Practicing physical distancing by keeping at least two (2) metres distance from others.
- Following the posted maximum number of people in essential common areas, including but not limited to, elevators, entrances, lobbies, vestibules and laundry rooms. Unless otherwise noted, elevators are limited to a maximum of two (2) people at a time.
- Abiding by posted signage, including but not limited to, directional hallways and stairwells, except in the case of an emergency evacuation.
- Complying with other directives as required by the University of Calgary, the City of Calgary, Alberta Health Services, the Government of Alberta, and the Government of Canada.

Residence Services recommends wearing non-medical masks or face coverings in common areas in the Residence Complex. Residents must wear masks in areas where masks will be mandatory as per City of Calgary bylaws for public buildings ([calgary.ca/csps/cema/covid19/safety/covid-19-city-of-calgary-mask-bylaw.html](http://calgary.ca/csps/cema/covid19/safety/covid-19-city-of-calgary-mask-bylaw.html)).

Disregard of health and safety directives pose a public health risk and will be considered very seriously. Repeated failure to comply with health and safety directives could result in disciplinary action, including residence probation and/or termination.

**Reporting and Isolation**

For a suspected or confirmed case of COVID-19, Residents are required to:

- Provide Residence Services with sufficient information necessary to perform in-house contact tracing.
- Self-isolate as directed by Alberta Health Services, including moving to a designated self-isolation unit where deemed necessary by Residence Services.

All information collected will remain confidential, except where Residence Services is required to report to Student Wellness Services and/or Alberta Health Services.
Cleaning and Hygiene
All Residents are expected to take proactive and preventative personal hygiene measures, including but not limited to, frequent hand washing, covering coughs and sneezes, and avoiding face-touching with unwashed hands.

All Residents will be required to keep common spaces in their units clean. All Residents are responsible for cleaning their own units.

Housekeeping and linen service may be suspended for Residents of International House floors 5, 6 and 7 if unit entry by Housekeeping staff is deemed unsafe by Staff Wellness.

Gatherings
Gatherings are restricted to a maximum of 15 residents in open common areas that provide adequate physical distancing, subject to public health recommendations. Gatherings of over 15 must receive approval from Risk Management & Insurance using the UCalgary Risk Assessment Tool, found here: survey.ucalgary.ca/jfe/form/SV_5tXVUeBUrenu5ud.

Guests
Residents must abide by the following guest restrictions:

- Guests are not permitted in the Residence Complex until further notice. The only exception is for guests who live in the same building as the Resident. For example, a Resident living in Cascade Hall may host another Resident of Cascade Hall in their unit, provided they remain physically distant.
- A Resident may host a maximum of two (2) other Residents from within their building in their unit at any one time, provided physical distancing is maintained.
- Overnight guests (including other Residents) are not permitted.

The guest policy is subject to change at the recommendation of public health guidelines.

Building Access
Residents must abide by the following access restrictions:

- Residents are only to access the building in the Residence Complex in which they live in, with the exception of accessing the Dining Centre or the Campus Service Centre in International House.
- Residents are not to access any buildings in the Residence Complex deemed closed for the 2020-2021 Academic Year, including but not limited to Kananaskis and Rundle Halls.
- Tunnel access may be restricted where deemed necessary.

Food Services
The Landing will remain open for dine-in where possible, in accordance with Alberta Health Services guidelines. The Landing reserves the right to change to a “to-go” only format and limit hours of operation where deemed necessary. Residents are encouraged to check with The Landing directly for any changes to hours of operation and/or delivery format of the Meal Plan.
Resident-initiated Reassignment
Resident-initiated reassignments (i.e. room transfers) will not be offered until further notice, except where critical situations exist, as deemed by the Residence Guidelines, Procedures, and Community Standards.

University-initiated Reassignment
Residents are provided with a license to occupy a housing space, and not a specific unit. At any time with notice, Residence Services reserves the right to reassign a Resident temporarily or permanently to an alternate unit where deemed necessary. Residents are required to comply with de-densifying efforts or needs for expanded or decreased occupancy as deemed necessary by Residence Services. Relocation or reassignment does not constitute termination of the Agreement and does not release the Resident from financial obligations owed to Residence Services.

Termination of the Agreement by the Resident
International Residents (as deemed by a Resident’s status with Enrolment Services) are permitted to terminate the Agreement without penalty when returning to their country of origin with proof of travel arrangements. Failure to provide sufficient proof will result in the termination request being denied.

Domestic students may change an Academic (Fall and Winter) term booking to a Fall term booking prior to the end of the Fall term without penalty. Domestic students cannot terminate an Agreement mid-term, except where outlined in the Agreement.

If Alberta Health Services, the Government of Alberta or the University of Calgary issue a recommendation that Residents vacate the Residence Complex, a Resident may terminate their Agreement with no penalty.

Termination of the Agreement by the University of Calgary
Residence Services reserves the right to terminate a Resident’s Agreement with notice where required to by public health orders.

In the case of disregard for the conditions included in the Addendum, Residence Services reserves the right to terminate a Resident’s Agreement via the Residence Guidelines, Procedures, and Community Standards.