Residence Services

BE A COMMUNITY AMBASSADOR

Application and Position information

Application Period: December 2nd, 2022 – January 15th, 2023
<table>
<thead>
<tr>
<th>Acronym</th>
<th>Word</th>
<th>Definition</th>
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<tbody>
<tr>
<td>CA</td>
<td>Community Ambassador</td>
<td>A live-in student position in residence</td>
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<tr>
<td>RLC</td>
<td>Residence Life Coordinator</td>
<td>A live-in professional position in residence which supervises the CAs</td>
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<td>ACA</td>
<td>Academic Community Ambassador</td>
<td>Leads a specialized Academic community in residence</td>
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<td>WCA</td>
<td>Wellness Community Ambassador</td>
<td>Focuses on Wellness in Residence</td>
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<td>SCA</td>
<td>Senior Community Ambassador</td>
<td>A para-professional role which assists the RLC in supervision</td>
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<tr>
<td>SSH</td>
<td>Single Student Housing</td>
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Why become a student leader in Residence?

- More than just a living in a building - being a student leader in residence is a unique experience.
  - Be part of a unique team comprised of over 75 student leaders.
  - Contribute to creating a safe, inclusive, and positive environment where students can thrive.
  - Increase your social and professional network.
  - Develop valuable transferable skills that can make you competitive in any job market.
  - Help support students living in residence.
  - Have fun!
Community Ambassadors (CAs) are student leaders in their community. They are collectively supervised by Residence Life Coordinators and the Manager of Residence Education (full-time, professional staff).

The role of a CA includes:
- Community building/developing
- Supporting residents
- Supporting safety within residence
- Ensuring Community Standards are being upheld
- Acting as a role model for residents and as a representative for Residence Services
- And much more!
Where do Community Ambassadors lead?

Single Student Housing (SSH)
- South Residence
  - First Year Buildings – Kananaskis Hall (KA), Rundle Hall (RU), and International House (IH), Yamnuska Hall (YA)
  - Second Year Building – Yamnuska Hall (YA), Cascade Hall (CD)
  - Upper Year Undergraduate Buildings – Aurora Hall (AU), Glacier Hall (GL) and Olympus Hall (OL)
- North Residence
  - Graduate Building – Crowsnest Hall (CR)
  - Townhouses – Varsity Courts (VC)

Family Housing
- North Residence
  - Students living with families (with or without children) - Varsity Courts (VC)
Where do Community Ambassadors lead?

South Residence
- First Year Housing
  - Rundle Hall (RU)
  - Kananaskis Hall (KA)
  - International House (IH)
- Second Year Housing
  - Yamnuska Hall (YA)
  - Cascade Hall (CD)

Upper Year Housing
- Glacier Hall (Gl)
- Olympus Hall (Ol)
- Aurora Hall (AU)

North
- Crow’s Nest Hall
- Varsity Courts (Both SSH and Family Housing)
- CAs are responsible for creating programs, events, and connecting students to resources on campus and in the Calgary community.

- CAs work to create a sense of community on their floor(s) or within their building(s).

- Currently, CAs use a programming model which consists of 5 pillars to plan their events.
Programming Model: The 5 Programming Pillars

1. **Academics & Professional Development**: Developing the skills required to be academically and professionally successful.

2. **Life Skills**: Learning and developing the skills necessary to live independently.

3. **Residence Community Building**: Creating individual and community connections to promote community engagement and a sense of belonging.

4. **YYC & UCalgary Connections**: Encouraging engagement and exploration of the University of Calgary and the City of Calgary to build familiarity and a greater sense of belonging.

5. **Health & Wellbeing**: Encourage residents to develop a philosophy of personal wellness that supports their individual & interpersonal needs in a healthy, sustainable way.
CAs create and maintain one-on-one connections with all residents in their assigned community.

CAs support residents through academic, personal and interpersonal concerns by referring them to appropriate resources on or off campus.

CAs support residents through roommate conflicts and help connect them with peers.

CAs act as role models and address concerns within their assigned community, such as the use of non-inclusive language or bullying.
On call shifts are overnight shifts, but you do not have to stay awake for the whole night.

On call shifts (can range from 5-11 a month, depending on the location of the CA position).

When on call, CAs work closely with Campus Security and the Residence Life Coordinator On Call to support the safety of residents after hours.

Examples of on call duties include:
- Completing nightly rounds (walkthroughs) for assigned residence buildings
- Upholding Community Standards and Residence Policies
- Contacting emergency services when medical concerns arise
- Checking fire safety equipment
- Reporting maintenance issues
Why be a Community Ambassador?

- Have a meaningful and positive impact in the residence community.

- Gain valuable skills and experience in assertiveness, conflict mediation, time management, teamwork, professionalism, and community building.

- Live on campus, and be a student leader in a supportive environment where academics are the #1 priority.

- Flexible schedule.
More reasons to be a Community Ambassador

- Provide support, within a safe environment
  - You may be the first contact of support someone has in their university career!
  - Your safety and the safety of all residents is of the utmost importance. Being a CA allows you to help others in difficult and complex situations, making your role crucial to a safe experience in residence.

- Receive support
  - You will have a supervisor (Residence Life Coordinator), Senior CA, other CAs on your team, and the larger Residence Education Team supporting your efforts and guiding you throughout the year.
More reasons to be a Community Ambassador

- **Get creative!**
  - Create engaging programs, including:
    - Active programming, such as organizing an event
    - Passive programming, such as creating a bulletin board

- **Meet others**
  - This role allows you to interact with individuals from a variety of backgrounds and lived experiences
  - CAs are expected to spend time getting to know their residents

- **Collaborate**
  - Work with other CAs within your assigned community and across residence
  - Connect with other departments and events on/off campus through community events
"I decided to become a CA because I am passionate about supporting others in the little ways I can. I really like being a CA because of the sense of community it creates with both other CAs as well as the residents."

-Bisola A.

- 2nd year BComm, Accounting Student
- First year as a CA - current Community Ambassador in Kananaskis Hall
"As a CA, I have had the opportunity to refine my leadership and collaborative skills. I take pride in being a trusted individual that residents can come to for support while simultaneously working alongside them to foster a cohesive community in which everyone thrives."

- Jill K.

- 3rd year Biomedical Sciences Student

- Second year as a CA - current Academic Community Ambassador for the Scholars Advantage Community in International House
What do current Community Ambassadors enjoy about the position?

"I became a CA because I wanted to work in building a sense of community in Varsity Courts. Being a CA has allowed me to meet other people and learn about their culture. Helping people and creating events enjoyed by others has been a wonderful experience."

- Patricia CD.

- 2nd year PhD, Archaeology

- First year as a CA - current Community Ambassador in Varsity Courts
What do you need to be a Community Ambassador?

- Be registered as a full-time student (3.0 courses /term) in a degree program (Undergraduate or Graduate)
- Maintain a minimum of 2.5 GPA, both cumulatively and in the most recent semester. You are a student first!
- Complete the online application to live in residence for the 2023-2024 academic year.
- Attend all of Fall training. Training for the position may start as early as August 14th, 2023.
  - Training days run 8:30am to 5:30pm, weekends inclusive
What can you expect from the position?

- A commitment of up to 80 hours a month (note: International Students are NOT required to record these hours for study permit purposes)
- Expectations include, but are not limited to:
  - Attending weekly Monday night meetings
  - On call shifts (can range from 5-11 a month, depending on the location of the CA position)
    - On-call shifts are overnight shifts, but you do not have to stay awake for the whole night
  - Assisting in residence tours during open houses
  - Attend and participate in move-in day, move-out, and Bermuda Shorts Day
  - Complete Winter Term training in early January 2024
  - Fulfilling programming requirements
  - One-on-one meetings with your Residence Life Coordinator (supervisor) and Senior CA (SCA)
  - Administrative tasks such as weekly log completion, submitting reports, etc.
  - Creating connections with residents, supporting them through roommate conflicts, addressing issues within your assigned community
  - Stay in residence until 24 hours after the last possible Fall term exam, and until April 30th, 2024
- **Single Student Housing (SSH) Compensation:**
  - Equivalent to the required residence fees for the contract period (i.e., if you live in YA, you will get compensated the amount equivalent to the price of a room in YA as a taxable benefit)
  - Includes meal plan fees (if required for the building/community you are placed in)
  - Does not include miscellaneous fees, such as the residence activity fee. CAs are responsible for paying these miscellaneous fees
  - Please note that while SSH CAs can submit preferences for what building they want to lead in, they cannot select the room as there are specifically designated CA rooms

- **Varsity Courts (VC) compensation:**
  - Equivalent to a one-bedroom rate with CAs paying the difference if they live in a 2- or 3-bedroom unit
  - CAs are responsible for paying a damage deposit
  - VC CAs work with residence services to select the unit they want to live in, with most staying in their currently assigned unit (if currently living on residence)
Information sessions with current Community Ambassadors will also be hosted in December 2022 and January 2023. Refer to the Residence Services website and social media accounts for more information.

Applications can be found online at: https://www.ucalgary.ca/ancillary/residence/current-residents/get-involved/community-advisor

Applications are due on **January 15th, 2023 at 11:59 pm.**

**Questions?** Contact your Community Advisor or Residence Life Coordinator. Contact information for Residence Life Coordinators can be found here https://www.ucalgary.ca/ancillary/residence/contact-us/residence-staff-contacts