



# Now what?

A guide for residents living in Aloft

# Aloft: Off-Campus Housing in Partnership with Residence Services

*Enjoy all the benefits of  
living on campus — just  
one train stop away from  
UCalgary*

## Welcome to Aloft

We're excited to welcome all our Aloft residents as we begin a new academic year. Whether you live on or off campus, our goal is to ensure that you feel fully supported and integrated into the residence and campus community.

In partnership with Aloft, this booklet provides the resources and information you'll need while living in Aloft, including who to contact for maintenance, how to connect to Wi-Fi, where to do your laundry, and how to stay connected to residence, campus, or commute to classes.

A dedicated live-in Community Ambassador (CA) will be available to support you throughout the year by creating events, and providing resources and support tailored to living in Aloft. We are committed to enhancing your university experience and ensuring that your time, both on and off-campus, is enriching and secure.

## LIVING AT ALOFT

It is important to note that Aloft is not a UCalgary residence building. It is a privately owned hotel with a variety of guests.

While living in Aloft, you will need to follow the Residence Services Agreement and will be held to the Residence Services Code of Conduct, see more information here: [ucalgary.ca/ancillary/residence/move/residence-agreements](https://ucalgary.ca/ancillary/residence/move/residence-agreements)

A few things will differ between living on-campus and living at Aloft including:

- Maintenance request/issues should be reported to the Aloft front desk
- 24-hour front desk service
- Residents living in Aloft are welcome at all residence-wide events
- UCalgary Campus security does not service this building. Call or visit the Aloft front desk for concerns or questions
- **Reminder:** Residents are committed to their contract at Aloft and are not able to transfer to the main campus residence.

### Community Ambassador (CA)

A Community Ambassador (CA) will be available to you while living at Aloft.

The CA is there to create a safe, inclusive, and positive community for you to thrive in. The CA will design fun programs and events that help connect you to other residents. The CA can be reached at [caaloft@ucalgary.ca](mailto:caaloft@ucalgary.ca)

### How to get to and from Campus

Search “Aloft Calgary University” when looking on [Google](#) or [Apple Maps](#).

**Train:** the station closest to Aloft is Banff Trail, which is one stop away from the University Station. All full-time students receive free transit, which includes the train, with UPass.

**Walk:** it's a 25-30 minute walk to the center of main campus from Aloft.

**E-scooter:** Aloft has an e-scooter station, making it easy to find an e-scooter to get to campus. Visit our page to find out more: [ucalgary.ca/ancillary/parking/e-scooters](https://ucalgary.ca/ancillary/parking/e-scooters)

### UPass

UCalgary UPass is included in student fees. It allows full-time undergraduate and graduate students to have unlimited access to Calgary Transit services.

All eligible students can access UPass directly on their mobile devices through the My Fare app, available on Google Play (Android) or the App Store (iOS). For more information, visit [ucalgary.ca/ancillary/parking/upass](https://ucalgary.ca/ancillary/parking/upass) [ucalgary.ca/ancillary/residence/move/residence-agreements](https://ucalgary.ca/ancillary/residence/move/residence-agreements)

### Dining Options

If you're looking for breakfast, lunch, dinner, a coffee to go, or a snack on the run, there are food options available at Aloft (including cooking for yourself) or on main campus, offering a variety of choices for whatever you're craving.

#### Aloft's Options:

- **Community Kitchen:** A shared kitchen you can use to cook your own meals. Reach out to the front desk staff for more information
- **Room Service for UCalgary residents:** Aloft has a specific room service menu for UCalgary residents. A menu to order from will be left in your room
- **Aloft restaurant:** Aloft has an on-site restaurant where you can sit and enjoy a meal with friends or visitors

#### Main Campus:

##### The Landing, Dining Centre

The Landing has an All You Care To Eat program and serves breakfast, lunch, dinner and continuous dining between meal times, 7 days per week. With multiple fresh and healthy food options available, including gluten-free, vegan, vegetarian, and halal you can choose to eat whatever you like, whenever you like, and as much as you need to nourish yourself throughout the academic year. You can purchase swipes (1 swipe = 1 meal) in packages of 120 or 250. For more info, visit [ucalgary.ca/ancillary/unicard/use-card/meal-plan](https://ucalgary.ca/ancillary/unicard/use-card/meal-plan)

Food labeling is available in The Landing and includes dairy-free, gluten-free, vegan, vegetarian, halal, etc.

If you have specific concerns, please contact the culinary team to discuss your dietary requirements and available options while eating at The Landing. [hello@aramarkucalgary.com](mailto:hello@aramarkucalgary.com)

### Get Connected to Wi-Fi

**Network:** Aloft University

**Password:** Aloft2359\*

### Laundry

The laundry facilities are conveniently located on the first and third floors. Both the washer and dryer are coin-operated, with each costing \$2 per use. Please note that the machines only accept \$1 coins (loonies).

### Maintenance and Security

Aloft has a 24/7 front desk where you can put in a maintenance request. Additionally, students can ask for security or raise security concerns at the front desk.

### Housekeeping

Housekeeping service will be available for purchase. A one-off cleaning is \$50 and cleaning per month (4 visits) is \$150. Please ask the front desk for more information.

Parking

There will be complimentary surface parking available. You will need to register your license plate with the front desk team. They also have underground parking that will be available for a monthly cost of \$125.

Quiet Hours

Please respect Aloft quiet hours, which are from 10 p.m. to 8 a.m.

**Reminder:** Aloft has guests who are not students or affiliated with UCalgary, and they expect all guests to adhere to the quiet hours established by the management team.

Mail and Packages

Mail and packages can be delivered to you at Aloft using this address:

Your name & room number  
Aloft Calgary University  
2359 Banff Trail NW  
Calgary, AB  
T2M 4L2

Who to Contact for UCalgary Specific Questions

Campus Services Centre (CSC) is the best place to ask general questions related to UCalgary. CSC is located on Main Campus at International House.  
**Phone: 403.220.8300**  
**Email: [campusservicecentre@ucalgary.ca](mailto:campusservicecentre@ucalgary.ca)**  
**[ucalgary.ca/ancillary/campus-service-centre](https://ucalgary.ca/ancillary/campus-service-centre)**



IMPORTANT DATES

Fall term 2025

<b>AUG. 24</b>	<b>MOVE-IN DAY</b>
<b>Aug. 25 - Sept. 7</b>	Residence Welcome Week
<b>Aug. 28 &amp; Aug. 29</b>	UCalgary Orientation
<b>Sept. 2</b>	Classes begin
<b>Sept. 19</b>	Tuition, Residence fees and meal plan fees due and deadline for changing meal plan
<b>Nov. 1</b>	Residence applications open for 2026/2027
<b>Nov. 9 - 15</b>	Fall term break
<b>Dec. 9 - 19</b>	Fall term exams
<b>Dec. 21</b>	Last day of accommodation for Fall only residents
<b>Dec. 24 - Jan. 1</b>	University closed. Residents staying for the Academic Term may stay in their rooms over the winter break

Winter term 2026

<b>JAN. 1</b>	<b>WINTER 2026 MOVE-IN</b>
<b>Jan . 2</b>	University opens
<b>Jan. 12</b>	Classes begin
<b>Jan. 30</b>	Tuition, Residence fees and meal plan fees due and deadline for changing meal plan
<b>Jan. 31</b>	First cut-off date for 2026 Spring/Summer residence offers
<b>Feb. 10</b>	First cut-off for non-first year applications for the 2026/2027 terms
<b>Feb. 15 - 21</b>	Winter term break (no classes)
<b>Apr. 16 - Apr. 30</b>	Move-Out
<b>Apr. 17 - 28</b>	Winter term exams
<b>Apr. 30</b>	Last day of accommodation for residents



**UNIVERSITY OF CALGARY**  
Residence Services

**CAMPUS SERVICE CENTRE  
INTERNATIONAL HOUSE**

169 University Gate NW  
Calgary, AB T2N 4V8

**403.220.8300**

**[ucalgary.ca/residence](http://ucalgary.ca/residence)**